

International Federation of
Oto-Rhino-Laryngological Societies
2030
London
26 – 30 June



LONDON
CONVENTION BUREAU



excel
LONDON



[Find out more about our London bid here](#)





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Section 1

Welcome



Bid for the XXIV IFOS World Congress of Otorhinolaryngology – Head & Neck Surgery, London 2030

Theme: Serving Tomorrow's World Today

Dear colleagues and members of the global IFOS community,

It is with great enthusiasm and humility that I submit London's expression of interest to host the XXIV IFOS World Congress of Otorhinolaryngology – Head & Neck Surgery in 2030.

The first post-war IFOS Congress was held in London in 1949, just one year after the founding of the National Health Service (NHS). As we approach the NHS centenary in 2048, it is both symbolic and fitting that this global congress should return to London—home to one of the world's most enduring models of universal, equitable healthcare. IFOS 2030 offers an opportunity to celebrate that shared heritage and to look forward together toward a more connected, sustainable, and inclusive future for our specialty.

Our proposed theme, "Serving Tomorrow's World Today," captures the spirit of this vision. We seek to place the global patient at the heart of every discussion, uniting clinicians, scientists, educators, engineers, and industry partners in addressing the challenges and opportunities that define modern ORL–HNS practice. London is a city of ideas and inclusion: outward-looking, multicultural, and committed to collaboration in research, technology, and education.

It would be my honour to serve as Proposed Congress President, supported by ENT UK as the host society, and ACS Global as the Professional Congress Organiser. Together with our proposed Scientific Committee Chairpersons and partners across the IFOS regions, we will ensure that London 2030 becomes not only a congress of excellence but also a legacy of shared learning and lasting global impact.

We warmly invite you to join us in shaping the future of ENT and Head & Neck Surgery—Serving Tomorrow's World, One World, Today.

[Find out more about our London 2030 bid](#)

With kind regards,



Prof Taranjit Singh Tatla PhD, FRCS (ORL-HNS)

President-Elect ENT UK

Proposed President, IFOS World Congress 2030 – London

The London Legacy Behind IFOS 2030

The development of otorhinolaryngology in London and the UK is rooted in two historic centres—Golden Square and Gray's Inn Road—which became the twin pillars of British laryngology and otology. Golden Square emerged first when Morell Mackenzie founded the Free Dispensary for Diseases of the Throat and Loss of Voice in 1862, initially in King Street and later at 32 Golden Square. Renamed the Hospital for Diseases of the Throat, it became the UK's first specialist throat hospital and a national focal point for disorders of the voice and airway. Its reputation drew leading clinicians and helped establish laryngology as a scientific discipline.

A second major institution arose in 1874 when Mackenzie's protégés, including Lennox Browne, founded the Central London Throat and Ear Hospital. In 1877 it moved to a purpose-built site on Gray's Inn Road. This hospital expanded rapidly, adding wards, outpatient facilities, and one of the earliest bacteriology units in ENT. The two hospitals eventually merged in 1942 to form the Royal National Throat, Nose and Ear Hospital, uniting the traditions of Golden Square and Gray's Inn Road into a single national centre for ENT care and research.

London's ENT history is also shaped by pioneering figures whose innovations defined early operative practice. Joseph Toynbee advanced the understanding of middle ear disease and introduced instruments such as the Toynbee speculum. Morell Mackenzie's work at Golden Square helped institutionalise ENT as a specialty. Felix Semon, remembered for Semon's Law and honoured through the annual Semon Lecture, became a central figure in London's ENT community. Victor Negus, a founder of the British Association of Otorhinolaryngologists, played a major role in establishing the specialty within the NHS and contributed significantly to tonsil and airway surgery, with instruments like the Negus tonsil clamp still in use. Theodor Billroth influenced surgical standards that shaped British ENT training, while Alexander Fleming's discovery of penicillin transformed the management of ENT infections, reducing the need for radical procedures.

After World War II, London hosted the 4th International Congress of Otolaryngology in 1949, organised by Victor Negus under the patronage of King George VI, bringing together over 700 otolaryngologists from 39 countries—the last time London held such a meeting.

This remarkable legacy—rooted in Golden Square, Gray's Inn Road, and the contributions of Mackenzie, Toynbee, Semon, Negus, Billroth, and Fleming—makes London a fitting and historically resonant home for the IFOS 2030 World Congress, reconnecting the global ENT community with the city where the specialty first took modern form.



Central London Throat and Ear Hospital: One of the Wards.

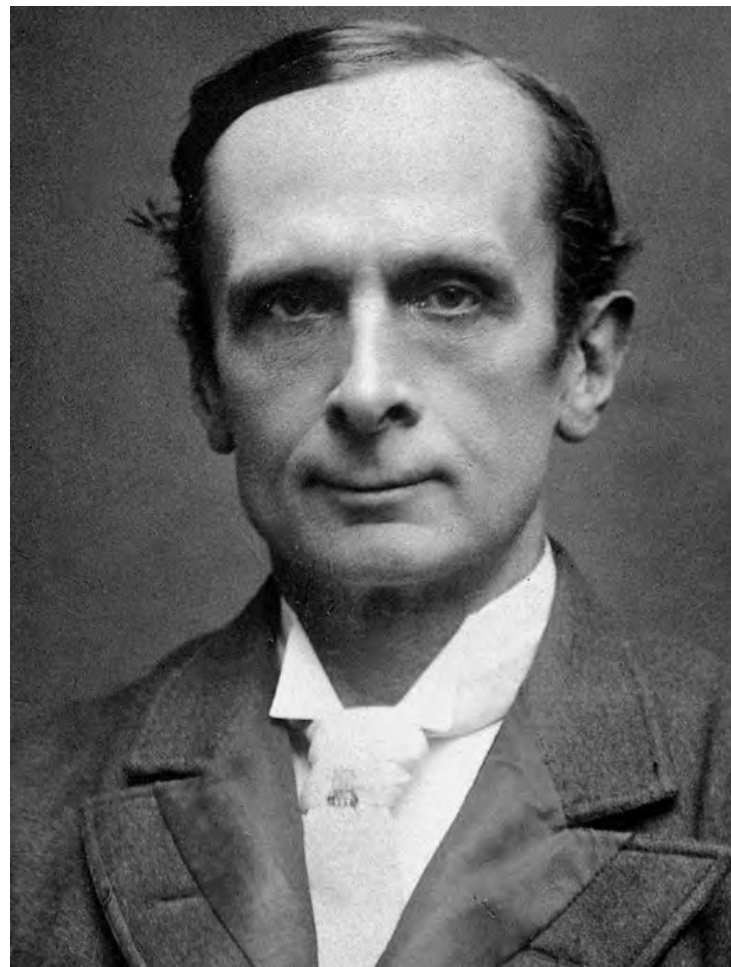


Image 1: <https://blogs.ucl.ac.uk/library-rnid/2015/08/28/the-central-london-ear-hospital-in-1909/>

Image 2: <https://www.ucl.ac.uk/library/news/2020/jul/ucl-ear-institute-and-action-hearing-loss-libraries-not-re-open-current-location>

Letters of Support

Click on each logo to access the letter of support



Department
of Health &
Social Care

Dr. Zubir Ahmed MP

Parliamentary Under-Secretary of State
for Health Innovation and Safety



Sujata De

British Association of Paediatric
Otorhinolaryngology (BAPO)
President



Department
for Culture,
Media & Sport

Stephanie Peacock MP

Department for Culture Media & Sport
Minister for Sport, Tourism, Civil Society
and Youth



Professor Deborah McNamara
Royal College of Surgeons Ireland
President

MAYOR OF LONDON

Sir Sadiq Khan
Mayor of London



Professor Hany Eteiba
Royal College of Physicians and
Surgeons of Glasgow
President



Patricia Yates
Visit Britain
Chief Executive Officer



Dr Clare-Ellen McNaught
Royal College of Surgeons of
Edinburgh
President



Jeremy Rees
Excel London
Chief Executive Officer



Mr Tim Mitchell
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Laura Citron
London & Partners
Chief Executive Officer



Department
for Education

The Rt Hon Baroness Jacqui Smith
Minister for Skill
Department for Education



Department
of Health &
Social Care

From Dr Zubir Ahmed
Parliamentary Under-Secretary of State for
Health Innovation and Safety

39 Victoria Street
London
SW1H 0EU

Dear Professor Angel Ramos-Macias,

**Letter in support of London's bid to host IFOS - The International Federation of ORL
(Otolaryngologists) Societies**

As the International Minister at the Department of Health and Social Care (DHSC), I would like to extend my support to London's bid to host the IFOS - The International Federation of ORL (Otolaryngologists) Societies in 2030. The UK Government would strongly welcome the opportunity to host IFOS World Congress 2030, internationally recognised for its leadership in advancing prevention and treatment for patients with critical ORL needs. The UK offers a world-leading, globally competitive healthcare ecosystem, underpinned by close collaboration between industry, academia, government, the NHS, and major health funders.

The UK also stands at the forefront of global scientific discovery, invention, and innovation. IFOS's mission to advance ORL care worldwide through innovative approaches to education, enhanced professional interaction, and the creation of a lasting scientific and educational legacy for the host city and region aligns closely with London's own strategic commitments and strengths. With globally respected institutions, state-of-the-art facilities, and a strong commitment to education and workforce development, the UK is well placed to support international medical collaboration and host events that advance global health knowledge and practice.

As a host city, London offers world-leading clinical expertise, academic excellence, and a truly global outlook. Home to internationally recognised ENT institutions and a collaborative research ecosystem linking hospitals, universities, and industry, the city provides an outstanding platform for scientific exchange, innovation, and education. As one of the world's most accessible and diverse cities, London delivers an exceptional delegate experience, supported by first-class transport connectivity, rich cultural offerings, and unrivalled opportunities for professional networking beyond the conference halls ensuring delegates enjoy a well-rounded and rewarding experience. I am pleased to add my support and trust that we have demonstrated that London represents a strong and competitive option for your consideration.

Yours sincerely,

DR ZUBIR AHMED MP

Parliamentary Under-Secretary of State
for Health Innovation and Safety

MAYOR OF LONDON

Professor Angel Ramos Macias

General Secretary
International Federation of Otorhino Laryngological
Societies (IFOS)

Date: 17 December 2025

Dear Prof. Ramos Macias,

24th World Congress of the IFOS – 2030 London bid

As the Mayor of London, I am writing to express my support for London's bid to host the 24th IFOS World Congress in 2030.

London is a city of global significance in the field of Otorhinolaryngology, home to some of the world's leading institutions, specialists, and research centres. London's pioneering institutions include the **UCL Ear Institute** – Europe's largest multidisciplinary centre for hearing and deafness research – and the **Imperial College Healthcare NHS Trust**, a centre for skull base surgery and Europe's largest adult airway reconstruction service. In November, London Life Sciences Week showcased the city's strengths as a global hub for life sciences and innovation in healthcare.

London hosted the IFOS Congress in 1949, just a year after the NHS was founded, making IFOS 2030 a symbolic opportunity to honour that legacy. With world-class ENT expertise, outstanding infrastructure, iconic landmarks and an internationally diverse culinary offer, London is ideally positioned to welcome the global ENT community. The city has successfully hosted numerous high-profile medical congresses, including the European Society of Cardiology Congress last year, demonstrating its capacity to deliver impactful, large-scale international events. With six international airports, over 30,000 hotel rooms within 15 minutes of Excel London via the Elizabeth line, and a wealth of cultural and academic institutions, London offers an outstanding delegate experience.

I truly believe that London's combination of clinical excellence, historical significance, and world-class event infrastructure makes it the very best destination for IFOS 2030. I wholeheartedly support this bid and we look forward to welcoming the global ENT community to our capital.

Yours sincerely,

Sir Sadiq Khan
Mayor of London

City Hall, Kamal Churchill Way, London E16 1ZE
mayor@london.gov.uk • london.gov.uk • 020 7983 4000

Local Organising Committee

Congress President



Professor Taranjit Singh Tatla
PhD, FRCS (ORL-HNS)
President ENT UK

Taranjit Singh Tatla (Taran Tatla) graduated with first class Intercolated BSc in Anatomy (1994) and MB,BS (1996) from University College London, before rapid progress through basic and higher surgical training incorporating posts at many of the renowned London teaching hospitals. FRCS (ORL-HNS) was awarded from the Royal College of Surgeons in England (2006) and he has been a full-time NHS consultant at London North West University Healthcare NHS Trust since 2008, specialising in ENT surgery with Thyroid, Head and Neck (H&N) and Laryngology sub-interests. His clinical work has been complimented by research, training and leadership roles that have provided unique interface and collaboration between health care professionals (HCPs), clinical academia, Med-Tech and Pharma partners from across industries. He has delivered various multidisciplinary postgraduate courses nationally since 2004. He is currently the President elect of ENT UK.

Congress Co-Chairs Scientific Academic Programme



Professor Vinidh Paleri
MS, FRCS, FRCSLT
President elect ENT UK

Vin Paleri is a Consultant Head & Neck Surgeon at The Royal Marsden Hospitals (RMH) and Professor of Head and Neck Surgery at the Institute of Cancer Research (ICR). Vin has special interest in salvage surgery and has demonstrated the utility of transoral robotic surgery in recurrent cancer, including a new robotic technique to remove recurrent cancers. Vin's research interests are in early diagnosis, recurrent cancer, the processes of cancer care, and functional outcomes in head and neck oncology practice. He is the primary or co-recipient for ~£10 million in grant funding, has published over 250 papers, 6 textbooks, and has an h-index of 61. As Director of the International Centre for Recurrent Head and Neck Cancer ([IReC](#)), he leads a large group of researchers with a portfolio of 17 studies. During his tenure as President of the British Association of Head and Neck Oncologists ([BAHNO](#)) from 2021-2023, he enshrined into the constitution the principles of equality, diversity and inclusivity. Some of the surgical work performed by Vin and colleagues was featured in two documentary series in 2023 and 2024 ([Super Surgeons: A chance at life](#)).



Professor Carl Philpott
MB, ChB, DLO, FRCS
(ORL-HNS) MD PGCME
SFHEA

Having graduated from Leicester University Medical School, Carl completed specialist training in East Anglia, and undertook advanced surgical training at the St Paul's Sinus Centre in Vancouver. Further training at the Dresden University Smell and Taste Clinic, enhanced his expertise in olfactory assessment and research. Now Professor of Rhinology & Olfactology at The University of East Anglia (UEA) and Honorary Consultant Rhinologist for Norfolk & Waveney ENT Service Carl also holds leadership roles as President of the UK Semiochemistry Network, ENT Lead for the Eastern Clinical Research Network, and associate editor for rhinology at Clinical Otolaryngology. An internationally recognised expert in smell and taste disorders, chronic rhinosinusitis, and endoscopic sinus surgery, he leads major research initiatives including the NIHR-funded MACRO Programme, published in The Lancet in August 2025.

Treasurer



Miss Kay Seymour
MB, BChir, MA
(Cantab), MRCS (Eng),
DOHNS, FRCS (ORL-
HNS)

Kay studied medicine at Cambridge University and was a consultant at Barts Hospital NHS Trust in London for 14y, before taking up her current role of Consultant ENT Surgeon in Buckinghamshire NHS Trust and Oxford University Hospitals NHS Foundation Trust. She is interested in all aspects of otology and paediatric ENT, and enjoys a varied clinical practice in both paediatrics and adults. She also has a passion for education and training, and lectures nationally on ENT courses, as well as examining students at Oxford University Medical School. Kay has held numerous leading ENT roles, including Honorary Treasurer of ENT-UK, Honorary Secretary of the Otology Section of The Royal Society of Medicine, Honorary Secretary and Honorary Treasurer of the British Society of Otology, and Otology Programme Lead for the British Academic Conference in Otolaryngology (2023). She has a strong record of collegiate action and leadership, and of delivering substantial and complex projects. She is very proud to support ENTUK's bid to host IFOS 2030 in London.

Local Organising Committee

Bid Committee



Sam Majumdar

Deputy Director Education ENT
UK BM BS, B Med Sci(hon),
BDS (Hon), FRCS Ed., FDS
RCPS, MFST Ed., FRCS Ed
(ORL-HNS)

Sam Majumdar is a founding member of the British Laryngology Association, serving on its council since 2013. He is a Laryngologist, full-time Consultant Surgeon, and Honorary Reader at Dundee Medical School and Ninewells Hospital, NHS Scotland. As lead clinician, he developed services for Laryngology, voice and swallowing disorders, and the difficult airway service. He heads the steering group for Transnasal Endoscopy/Oesophagoscopy training standards and is Deputy Director of Education for ENT UK. He graduated from Nottingham Medical School, trained in Maxillofacial Surgery, and holds a Fellowship from the Royal College of Physicians and Surgeons of Glasgow. His PhD research focused on leadership and relational sustainability. An acclaimed teacher and international speaker, he is a Fellow of the Scottish Patient Safety Programme and Deputy Lead for Scotland in Quality Improvement at the Faculty of Medical Leadership and Management. Majumdar has published extensively, presented globally, and co-edits the 10th edition of Current Practice in Otolaryngology, contributing to other key textbooks.



Ram Moorthy

Clinical Trustee ENT
UKMBBS, MRCS (Eng),
FRCS (ORL-HNS),
FACS

Mr Ram Moorthy was educated at Dulwich College and qualified from Guy's and St. Thomas' Hospitals, London. After house jobs and basic surgical training at Poole and Charing Cross Hospitals, he began higher ENT training in the West Midlands, finishing in South East Thames with posts at Great Ormond St and Guy's Hospital. He completed a National Interface fellowship in Head and Neck Surgical Oncology at Queen Elizabeth Hospital, Birmingham. Since 2011, he has been a consultant ENT/head and neck surgeon at Wexham Park Hospital, Frimley Health NHS Foundation Trust. Ram specialises in benign head and neck surgery, especially thyroid and parathyroid procedures, leading the UK's first scarless transoral thyroid and parathyroid surgeries in 2022/23. He has pioneered integrated community and secondary care services and is active in medical education, serving on the SAC in ENT and as an ENT expert for Brunel Medical School. His previous roles include ENT Training Programme Director for Thames Valley and Foundation Training Programme Director at Wexham Park. He also holds several representative roles, including BMA UK consultants committee, Clinical Trustee for ENT UK, and executive committee member for the British Association of Endocrine and Thyroid Surgeons.

Advisory Committee

- Professor Dame Valerie Lund
- Professor Shakeel R. Saeed
- Professor Gerry O'Donoghue
- Professor Patrick Bradley
- Professor David Howard
- Mr Vasant Oswal
- Professor Richard Ramsden
- Professor Nick Jones
- Professor Anthony Cheeseman
- Mr Peter Clarke
- Mr Peter Bull
- Professor Ray Clarke
- Mr Martin Bailey
- Professor Janet Wilson
- Professor Ann Schilder
- Mr Tim Mitchell
- Professor Nirmal Kumar
- Professor Tony Narula

Young IFOS Committee

- Dr Mira Ali
- Dr Ravina Tanna
- Dr Jade Miller
- Dr Rahul Pankhania
- Dr Amy Cambell
- Dr Emma Watts
- Dr Ali Shaladi

IFOS London 2030 in numbers

- 13 Key Themes
- 8 Session Types
- 6 Prizes
- 52 International Fellowships
- 1 Grand Challenge Hackathon

London in numbers

- 192 free museums
- 300+ languages spoken
- 4 UNESCO World Heritage sites
- 6 International airports
- 172,000 bedrooms
- 30,000+ affordable accommodation options
- £18.00 Central London Hostel per night



**Over 400
international daily
flights**



**21,000 bedrooms in
2* – 3* category
<12km from Excel
rates from as low at
£35.00***



* Rate taken from Travelodge London Stratford booking for June 2026

Vision for IFOS 2030

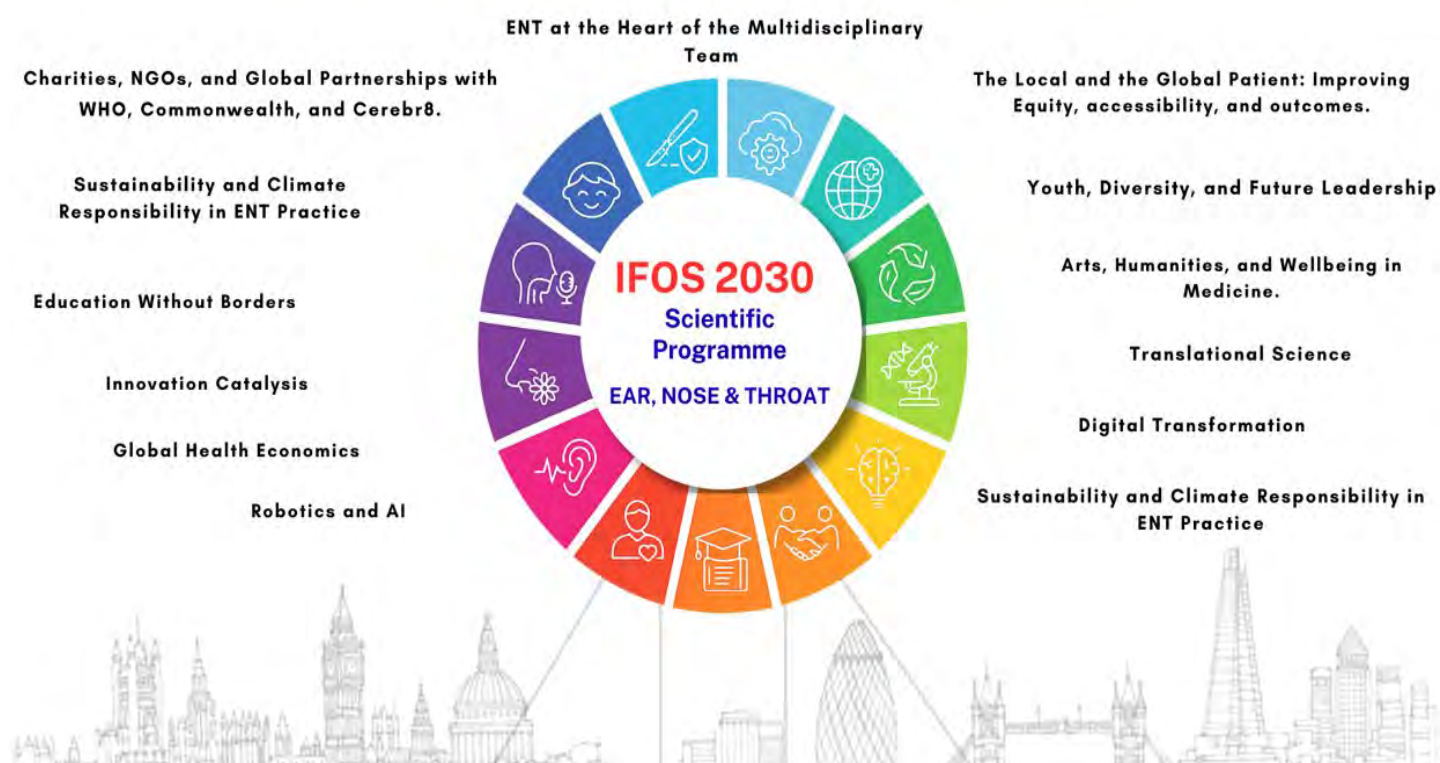
Serving Tomorrow's World Today

The theme, “**Serving Tomorrow's World Today**,” is not a slogan. It is an organizational principle. Every element of the scientific programme — from the first minutes of the opening ceremony to the final vote on the Declaration of Tomorrow — is designed to serve the 5.5 billion people worldwide who currently lack access to safe, affordable surgical care, while simultaneously advancing the science, technology, and education that will transform ENT practice over the coming generation.

The programme is anchored by 13 cross-cutting visions, five themed days, eight curated session formats, four Hot Line late-breaking trial sessions, six named prizes, and a commitment to structural rather than symbolic equity. It is delivered in partnership with ACS Global. A forward-looking professional conference organiser, and member of ABPCO, with extensive experience of similar large international events (>1300 events to date, 150+ in over 36 cities globally), who have the technical capacity and ambition

Two high impact events will deliver the essence of the Congress – a unique opening performance and a 72-Hour Grand Challenge Hackathon. Based on two world-leading models: the Cancer Research UK Grand Challenge (which funds transformative, team-science approaches to the hardest problems in cancer) and the MIT and Weill Cornell Medical College health hackathons (which convene multidisciplinary teams to solve defined clinical problems under time pressure). It runs concurrently with the scientific meeting across all five days, with finalist presentations in the Day 5 plenary.

SHAPING THE FUTURE OF ENT: 13 CROSS-CUTTING THEMES AT IFOS 2030



Sessions

The programme is built around eight deliberately varied session formats, each selected from best practices at major global scientific meetings to maximise engagement, scientific rigour, and inclusivity.

- Hot Line Sessions** present embargoed landmark data with structured expert discussion and mandatory inclusion of patient and economic perspectives.
- Plenary Sessions** feature tightly timed talks with real-time rapporteur summaries and cover global ENT, robotics and AI, and health economics.
- Battle of Experts debates** use structured for-and-against arguments, live voting, and post-meeting IFOS Position Statements.
- Keynote Lectures** are delivered exclusively by non-ENT leaders from fields such as science, technology, and philosophy.
- Three Fireside Chats** provide informal, facilitated discussions on ethics, training, and industry relationships under Chatham House rules.
- National Society Sessions** include continental and major national contributions, with mandatory LMIC co-chairs and integration of ENT UK's subspecialty societies.
- Free Paper Sessions** emphasise early-career inclusion, structured discussion, and interactive lightning poster talks, with blinded review and tracked LMIC representation.
- Innovation Hubs** offer hands-on demonstrations of emerging technologies, evaluated through an LMIC-first lens and governed by strict evidence-based, non-promotional rules for industry partners.

The Close

The IFOS World Congress will conclude not with ceremony but with a collective act: the live ratification by all 140 member nations of the **Declaration of Tomorrow**, a two-page set of binding commitments for IFOS and its national societies. **Developed transparently throughout the meeting via an open digital platform**, the Declaration is shaped directly by delegates, who propose, refine, and vote on commitments in real time. By Day 5, it represents the genuine consensus of the global ENT community and is finalised through a live vote before adoption.

Covering themes such as workforce equity, open-access science, sustainability, data sharing, borderless education, and youth leadership, the Declaration is then published as a peer-reviewed position statement — creating a permanent public record of shared obligations and a mechanism for future congresses to hold nations accountable.

“A meeting of 140 nations must change behaviour, challenge inequity, and create binding commitments.”

London's scientific programme is designed to do exactly that.

IFOS 2030 congress structure

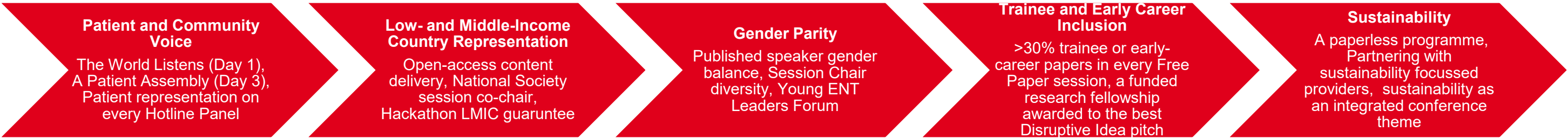
Otology (6), Audiology & AVM (6), Rhinology & Skull Base (6), Paeds (2), Facial Plastics (4), H&N (4), Laryngology & SaLT (6), Other – global health , Young IFOS (6)	Cross-over themes and charities (2)	National societies (2)
07:00 – 10:00: Key topics selected by subspecialty organisations: Hot lines, innovation hubs, fireside chats mapped to day themes	Joint programme with other specialties: Day 1: Respiratory and sleep medicine Day2: Ophthalmology and neurosurgery Day 3: Oral and maxillofacial and plastics Day 4: Oncology and haematology Day 5: Neurology and general practice	
Coffee interval		
10:45 – 12:45 Free papers and Hackathon	MDTs & Charity sessions based on the specialties	
Lunch and industry symposia		
14:00 – 15:00: Cross-cutting theme-based keynotes speakers (2-3/session) based on 13 themes for IFOS London 2030: Day 1 theme 1-2, day 2 themes 3-5, day 3 themes 6-8, day 4 themes 9-11, day 5 themes 12-13 15:00 – 16:00: Battle of the experts and plenaries	Key notes, battles and plenaries	
Coffee interval		
16:45 – 18:00: Practical workshops, free papers and simulation sessions	As per main sessions	

Prizes

The programme features six named prizes, each anchoring a specific session to a specific value. The prize structure is designed to incentivise the full range of scientific contribution — from translational laboratory science to clinical innovation, from surgical education to trainee entrepreneurship — and to ensure that equity is rewarded, not merely aspired to.

Award	What It Honours
The Global Patient Prize	Best paper on equity, access, or LMIC-relevant innovation.
The Innovation Catalyst Prize	Best paper on robotics, AI, or surgical innovation (including proof of concept).
The Education Prize	Best paper on surgical education, simulation, or training.
The IFOS Translational Science Award	Best paper at the bench-to-bedside interface — honoring the surgeon-scientist pipeline.
The Tomorrow Prize	Best Disruptive Idea pitch by a trainee. Prize: funded research fellowship.
The Grand Challenge Prize	£10000 seed funding + 12 months IFOS incubation support for winning team.

Five key values of IFOS 2030



IFOS 2030 Serving Tomorrow's World Today



Accessibility and Inclusion

We will offer sessions in hybrid format to enable virtual attendee places which will be free online to registered Young-IFOS members (<35's) in defined low-resource settings globally. While English is the language of the Congress, we also plan to allow real-time captions translating from English into French & Spanish and we will extend this to other languages if we are able.



Safer-ENT

The UK bid proposes an IFOS-led AI-governance framework for ENT practice: **Standards for AI Frameworks, Ethics & Regulation in ENT (SAFER-ENT)**.

SAFER-ENT will create the first specialty-driven international framework for the responsible use of AI in otolaryngology–head and neck surgery. Drawing on expertise from ENT leaders across more than 140 countries, as well as industry, regulators, academia, and patient groups, it will set standards for developing, validating, deploying, and monitoring AI in clinical care. By ensuring global representation—including both high-resource and resource-limited settings—the framework will support innovation while upholding patient safety, transparency, equity, and professional accountability. Its goal is to provide a trusted roadmap that enables AI to improve outcomes, reduce unwarranted variation, and expand access to high-quality ENT services worldwide.



ENTUK IFOS Fellowships

In the four years leading up to IFOS 2030, the ENTUK Foundation will offer 13 international fellowships annually, each aligned with one of the IFOS2030 themes.

Fellows will undertake a two-week observership in an NHS hospital, with travel and accommodation provided, gaining first-hand experience within the world's largest publicly funded health system.

The placements offer the opportunity to learn alongside renowned ENT consultants, build lasting professional networks, and bring new skills and insights back to their own hospitals and communities.

IFOS 2030 Serving Tomorrow's World Today

The United Kingdom possesses one of the most mature and institutionally developed ENT subspecialty society ecosystems in the world. The societies affiliated with or allied to ENT UK, all with track records of running their own high-quality national and international scientific meetings will collaborate with us to develop a rich and varied scientific programme. These societies include

- Association of Otolaryngologists in Training (AOT)
- British Association of Endocrine and Thyroid Surgeons (BAETS)
- British Association of Head & Neck Oncologists BAHNO
- British Association of Paediatric Otolaryngology BAPO
- British Society for the History of ENT BSHENT
- British Laryngological Association BLA
- British Rhinological Society BRS
- British Society of Facial Plastic Surgery BSFPS
- British Society of Otolaryngology BSO
- British Skull Base Society BSBS
- British Voice Association BVA
- Community ENT Group CENTG
- Staff and Associate Specialist Doctors Group Education and Training (SAS)
- Student and Foundation Doctors in Otolaryngology (SFO)
- The Head & Neck Society ENT UK (HNS)

We will also be working in partnership with the International Federation of Otolaryngology Societies (IFOS) and Young IFOS



The London Clusters

London represents a microcosm of the world: outward-looking, inclusive, and internationally networked. It is home to leading universities, research institutes, and hospitals pioneering global health, robotics, genomics, and AI in medicine. The city's cultural diversity mirrors the IFOS community—spanning continents, languages, and disciplines. With world-class infrastructure, visa accessibility, and a proven record of hosting global events (from the 2012 Olympics to international medical congresses at Excel and Olympia), London offers seamless logistics and a safe, inspiring environment for collaboration.



MedCity

MedCity is the life sciences cluster organisation for London, founded in 2014 by the Mayor of London and now fully integrated within London & Partners.

MedCity fosters collaborations between biotech, medtech and pharma companies and the capital's life sciences ecosystem to supercharge innovation, drive inward investment and build skills and talent across the sector in the UK.

The London Convention Bureau and its umbrella company London & Partners, can facilitate introductions to MedCity and act as a conduit.

The London BioScience Innovation Centre (LBIC) LBIC will open a new 37,127 sq ft GIA state-of-the-art innovation centre at The Apex, one of five mixed-use buildings within the 'Tribeca' development in the heart of King's Cross. The Apex, scheduled for completion in autumn 2023, will build on LBIC's existing provision to offer additional high-tech lab facilities to its growing customer base, with the new facility set to strengthen its value proposition and attractiveness as a world-leading destination for bioscience research and development.

The British Library's project

The British Library and its development partners have submitted plans for a major extension to its premises at St Pancras, which will create a new 600K SF life sciences scheme.

Canary Wharf (completion – 2026)

A new 750,000 sq ft GIA life science focused wet lab enabled building will be the first phase in the creation of a world-leading centre for health and life sciences. Across 22 storeys, the building will be the largest commercial wet lab enabled life science building in Europe. Importantly it will be a laboratory building at its core, with full flexibility allowing lab space on all floors.

Whitechapel Life Sciences Cluster

As part of a joint agreement between Queen Mary University of London and the Department of Health and Social Care (DHSC), this new development will help to deliver a long-held local vision – shared with Barts Life Sciences, a partnership between Queen Mary and Barts Health NHS Trust, supported by Barts Charity – to establish east London as a major centre of excellence in life sciences, creating high-quality jobs and skills programmes, and attracting industry investment from start-ups to multi-national corporations. Completion is expected in 2027.

SC1 Life Science Innovation District – Development Pipeline Royal Street – Medtech Hub (completion – 2030)

Thriving bio-med tech village that facilitates innovation

Evelina Hospital expansion (completion – 2027) The expanded children's hospital will provide the space to care for even more children and young people in London and across the southeast

London Institute of Healthcare Engineering

King's College London, in partnership with Guy's and St Thomas' NHS Foundation Trust, has been awarded £16m UKRPIF funding to establish The London Institute for Healthcare Engineering.

Snowfield's quarters - A new life sciences hub for Central London including 300,000 sq ft life sciences hub with world-class lab facilities across three new buildings in a prime health innovation cluster.

Newcomen - £4 million viral vector manufacturing facility on Newcomen Street

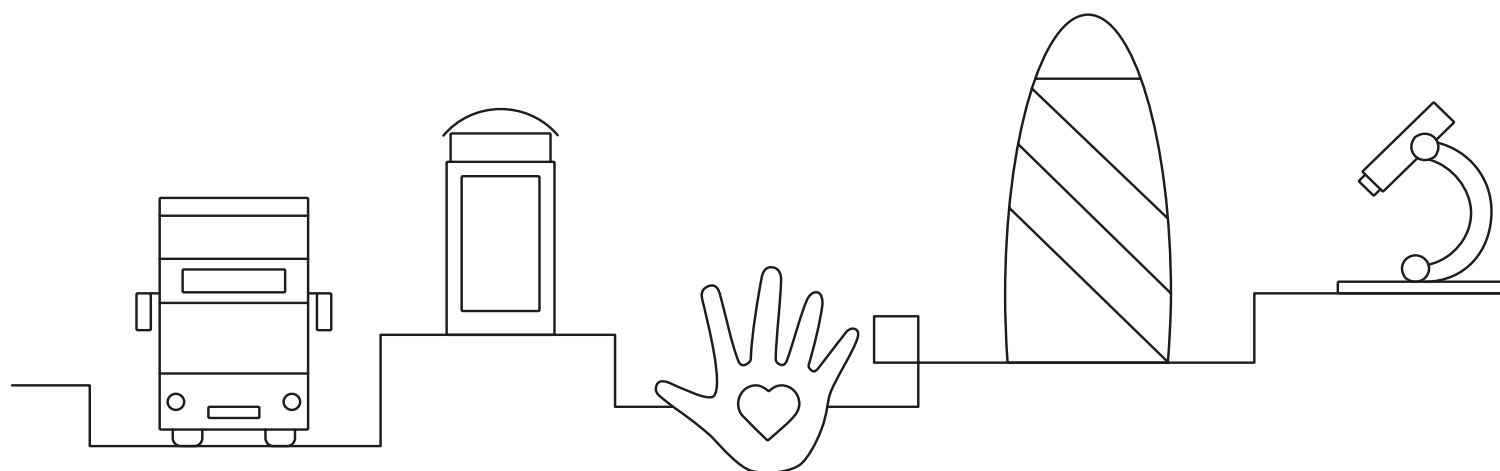
PEARS Maudsley (Mind and Body) - The Pears Maudsley Centre for Children and young people for mental health (Opening in 2023).

Imperial College London's White City Campus Imperial College is bringing together scientific researchers, corporate partners, entrepreneurs, and the local community to co-exist and co-create on an unprecedented scale and turning cutting-edge scientific research into real-world benefits for society.

Paddington Life Sciences at St Mary's Hospital Part of a full redevelopment of St Mary's Hospital estate to create a new, state-of-the-art hospital by 2030, the plan includes an additional 1.5 million sq ft of cross-functional commercial and lab space for life sciences businesses.

Friars Bridge Court

Located in Blackfriars Road, Friars Bridge Court will become one of the largest, purpose-built pathology laboratories in the UK, capable of processing around 70 per cent of all pathology activity in the region. The new hub laboratory will be home to a fully equipped training centre committed to excellence in pathology, offering learning and development opportunities to scientists, NHS clinicians, junior doctors and others working across all healthcare settings.



Section 2

Access and Transportation

Access to London

With no fewer than six international airports, plus the option of getting to the capital by train, you are spoilt for choice when it comes to bringing your delegates to London.

✈ London Heathrow Airport

London Heathrow (LHR) is the world's most-connected airport – offering routes to 230 destinations across 85 countries. The airport welcomes over 200,000 passengers on roughly 1,300 flights each day, and serves as Britain's hub for trade, tourism and investment.

Heathrow is easily accessible by London Underground and rail services (via Heathrow Express, the Elizabeth Line and the Piccadilly Line), and by taxi. List of routes available [here](#).

✈ London City Airport

Located in the east side of the city, London City Airport (LCY) is the smallest airport in London. Its single runway handles short-haul flights with a strong emphasis on business travel to Europe and selected flights to New York via Dublin. It is the closest airport to central London, with easy access via the DLR network, as well as taxis.

List of routes available [here](#).

✈ London Gatwick Airport

London Gatwick (LGW) is the UK's second largest airport and it's connected to central London via the Gatwick Express train to Victoria station (30 minutes) or via other rail operators to several central London stations within 30 minutes.

List of routes available [here](#).

✈ London Stansted Airport

Stansted Airport (STN) is one of Europe's fastest-growing airports with many budget airlines offering flights to Europe. The quickest way into central London is via the Stansted Express with trains to London Liverpool Street taking just over 40 minutes.

List of routes available [here](#).

✈ London Luton Airport

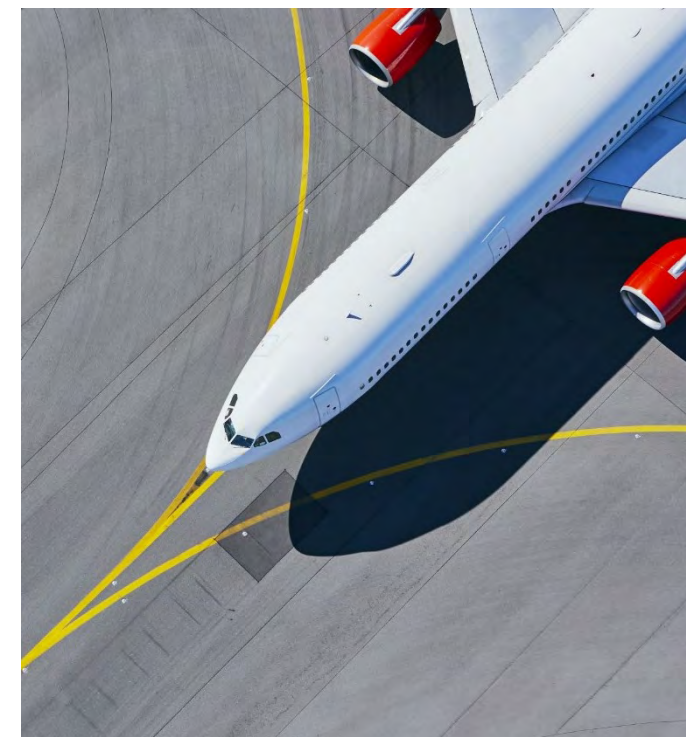
London Luton (LTN), one of the UK's largest airports, offering a base to several budget airlines including EasyJet. Luton Airport Parkway train station is located 10 minutes from the airport by shuttle bus and trains to central London take between 20 and 40 minutes depending on the train operator.

List of routes available [here](#).

✈ London Southend Airport

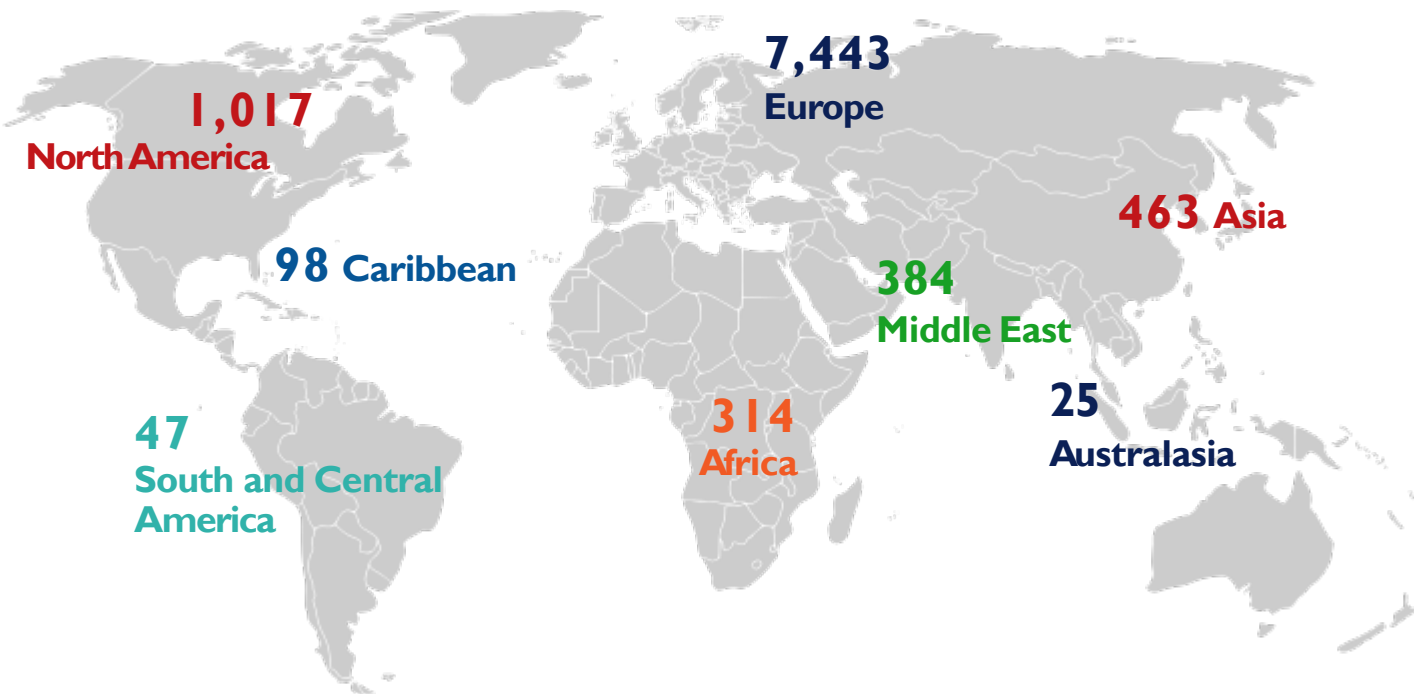
London Southend Airport is one of the UK's fastest-growing regional airports. Trains to the centrally located Liverpool Street station run every 10-20 minutes and the journey time is less than an hour. continent and the heart of London.

List of routes available [here](#).



Flight connectivity

Number of weekly flights to London



Information correct as of February 2024



Average arrivals based on 2024 data
Source: RDC_Apex
* Refers to 2019 data (pre-pandemic)

Sample of direct and non-direct flights to London

	Travel Time	Average # of daily arrivals	Average # of weekly arrivals
Frankfurt	1h 25 mins	24	266
Paris	1h 20 mins	22	152
Rome	2h 35 mins	19	135
Moscow	6h 40 mins	8	56
Chicago	8h 10 mins	8	59
New York	7h 40 mins	34	179
Los Angeles	10h 45 mins	11	80
Toronto	14h 20 mins	7	42
Singapore	13h 50 mins	7	52
Beijing	9h 35 mins	4	26
Dubai	7h	15	104
Cape Town	11hr 40 mins	2	14
Sydney	22h 50 mins (+1 stop)	2	14



Visa and ETA regulations

Delegates and visitors coming to the UK

As of April 2025, all visitors to the UK (except British and Irish citizens) require a visa or an ETA (Electronic Travel Authorisation) to enter the country for business or leisure.

We strongly advise delegates to find out if they need a visa or ETA to enter the UK as early as possible, and should a visa be required, to apply as soon as possible because the process can take up to 20 working days. The following link will tell you if a visa is needed

www.gov.uk/check-uk-visa

Electronic Travel Authorisation (ETA)

The UK has introduced an Electronic Travel Authorisation (ETA) scheme for those passengers visiting the UK or transiting through the UK who do not currently need a visa for short stays. This is comparable to the US ESTA Visa waiver scheme and is priced similarly.

Cost and Validity – the ETA is electronically linked to the traveller's passport and lasts for 2 years or the expiry of the passport (if passport expires in less than 2 years). It costs £20 per applicant.

For more information, visit the official website - <https://www.gov.uk/guidance/apply-for-an-electronic-travel-authorisation-eta>

Immigration Support

The London Convention Bureau works closely with the UK Visa & Immigration (UKVI) office to offer help and advice on the visa process and provide details of the visa and ETA requirements.

Should London be selected, the London Convention Bureau will:

- provide **IFOS** with the latest visa and ETA information
- provide the UKVI with a sample copy of a visa invitation letter along with a list of countries from which attendees are likely to travel from
- Highlight **IFOS** 2030 to the UKVI and forward the above information
- Assist **IFOS** with any query or VIP application

The UKVI will be able to:

- share information on **IFOS 2030** across their network of VAC (Visa Application Centers)
- highlight those countries whose applicants will need an ETA or visa
- indicate cut off dates and deadlines for visa applications across different category visas
- track and send updates on VIP visa applications

All nationalities are permitted to apply to enter the UK.

All applications for visas to enter the UK are considered regardless of age, disability, gender reassignment, marriage and civil partnership, pregnancy and maternity, race, religion or belief, sex, and sexual orientation.

Business Visitors

EU/non-EU passport holders eligible for ETA

EU/non-EU passport holders with ETA who are employed by an EU based association or by an EU based company (AV, stand builder) to run a congress or deliver services:

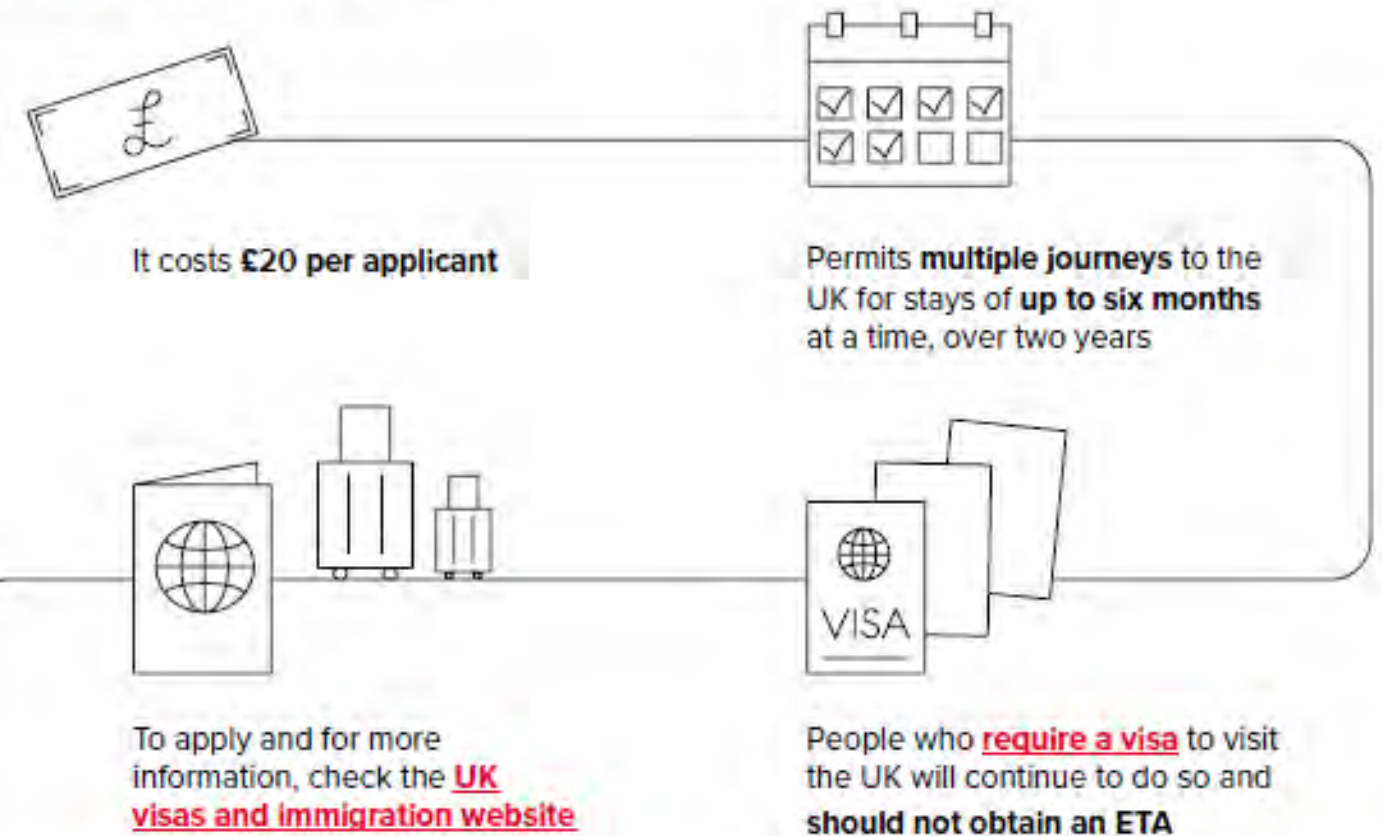
- only need an ETA and not a visa
- can carry out work for the duration of the congress (usually 7-10 days) as they can work within the first month of arrival
- have no limit to the number of times they can travel to the UK as the ETA is usually multiple entry

TRAVELLING TO THE UK?



All international visitors for business or tourism, who do not need a visa, need to apply for an **Electronic Travel Authorisation (ETA)** before travelling to the UK.

Applying for an ETA is quick and simple...



Apply for an electronic travel authorisation (ETA)
<http://www.gov.uk/guidance/apply-for-an-electronic-travel-authorisation-eta>

London Convention Bureau - Business Travel in London
www.conventionbureau.london/resources/transport#eta

Eurostar and other transport options



Eurostar

Flying isn't the only way to get to London. For many business travellers arriving from mainland Europe, the Eurostar represents a fast, efficient and more sustainable alternative to flying.

Eurostar offer high-speed rail service, with a choice of frequent departures, speedy check-in and direct routes between European city centres into the centrally located St Pancras International station. Business lounges are also available in its London, Paris, Brussels and Amsterdam stations.

Travel times:

- London – Paris – 2 hours and 12 minutes
- London - Brussels – 2 hours
- London – Amsterdam (via Rotterdam) – 3 hours 52 minutes



Eurostar for Conferences – special conference fare

Eurostar have launched a new conference fare, offering delegates 10% discount on Eurostar Standard and 15% on Eurostar Plus.

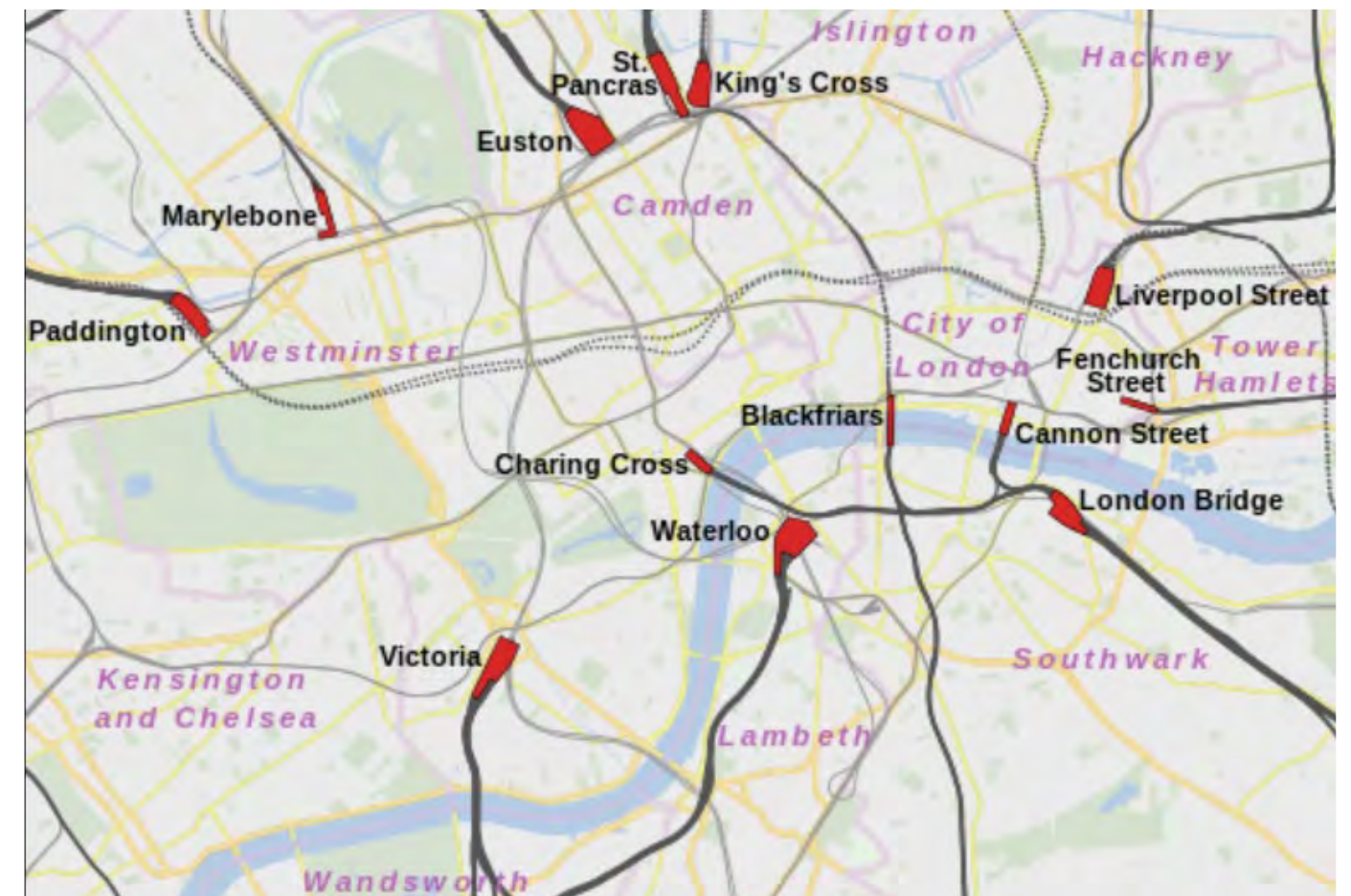
More information [here](#)



Trains from other UK destinations

Train is often the quickest and greenest way to travel, and London is the hub of the UK's extensive rail network, with frequent train services to all corners of the country from the city's centrally located mainline railway stations.

The map below shows the location of London's major railway stations, which all have direct links to the Tube, except for Fenchurch Street, which is close to Tower Hill and Aldgate Tube stations.



This map is licensed under the [Creative Commons Attribution-Share Alike 2.0 Generic](#) license.



Driving

We would discourage driving to and around London to attend the congress as this will incur extra charges including the Congestion Charge and ULEZ charge, as well as additional parking fees.

More information can be found at tfl.gov.uk

For travel advice getting around London, delegates can download the Transport for London App -

https://tfl.gov.uk/maps/_tfl-go

Getting around London

Delegate travel around London could not be easier. Visitors can choose from the London Underground, buses, black cabs and river boats, as well as take advantage of other modes of active travel including cycling and walking.

The London Underground

The 'Tube' is the quickest way of getting around town. Opened in 1863, it is the world's oldest rapid transport system and carries around 1.3 billion passengers a year with its 11 lines, plus the Elizabeth line, Overground, DLR and Tram services, travelling across the city is quick and easy

More information on [London Underground map](#)

Payment Methods

The Visitor Oyster card is a smartcard which can be topped up with credit and used on buses, underground and overground train lines, Thames Clippers, river taxis and the Cable Car, allowing you to travel around London conveniently, and without the use of multiple tickets.

Alternatively, visitors can use their personal contactless credit/debit cards or smartwatches to pay for their travel.

Clean Air Programme

To help improve the air quality of the city, the Mayor of London has implemented a comprehensive Clean Air programme including:

- the Ultra Low Emission Zone (ULEZ) operating 24 hours a day, 7 days a week, every day of the year
- ensure all 9,000 London buses meet or exceed emission standards
- all new taxis licensed are electric
- over 7,000 rapid charging points for electric vehicles available across the city

Active Transport Strategy

In addition, as part of the Mayor's Transport Strategy, Transport for London's (TfL) focus is on promoting measures for active travel such as walking, cycling and public transport to improve Londoners' and visitors' health and air quality, and to reduce reliance on cars and carbon emissions.

River bus – Uber boats by Thames Clippers

River buses are a great way to get around London, with services running from early in the morning until late at night, 7 days a week and serving five different routes. All Uber boats by Thames Clippers are covered and most also have a small outside deck area. There are on-board bars serving drinks, snacks and refreshments.

The boats are all wheelchair accessible and ramps are used to board the boat.

For more information, visit the [Thames Clippers website](#).

Cycling

Cycleways are routes that link communities, businesses and areas across London in one cycle network. 116km of protected cycle lanes are now complete or under construction across London, due to increase to 450km. Discover all London's cycle routes [here](#)

Santander Cycles – cycle hire

Santander Cycles are available for hire at docking stations across London at a cost of £2 for unlimited journeys up to 30 minutes, within a 24-hour period. For journeys longer than 30 minutes, you pay £2 for each additional 30 minutes. You must return the cycle within 24 hours, or you may be charged.

Simply download the Santander Cycles app or go to any docking station terminal with your bank card and touch the screen to get started. There's no need to book - hire a Santander Cycle, ride it, then return it to any docking station.



Elizabeth line

Opened in May 2022, the Elizabeth line is amongst the most significant infrastructure projects ever undertaken in Europe.

From cutting journey times, to easing congestion and offering better connections, the Elizabeth line provides easier, quicker and more direct travel opportunities throughout London.

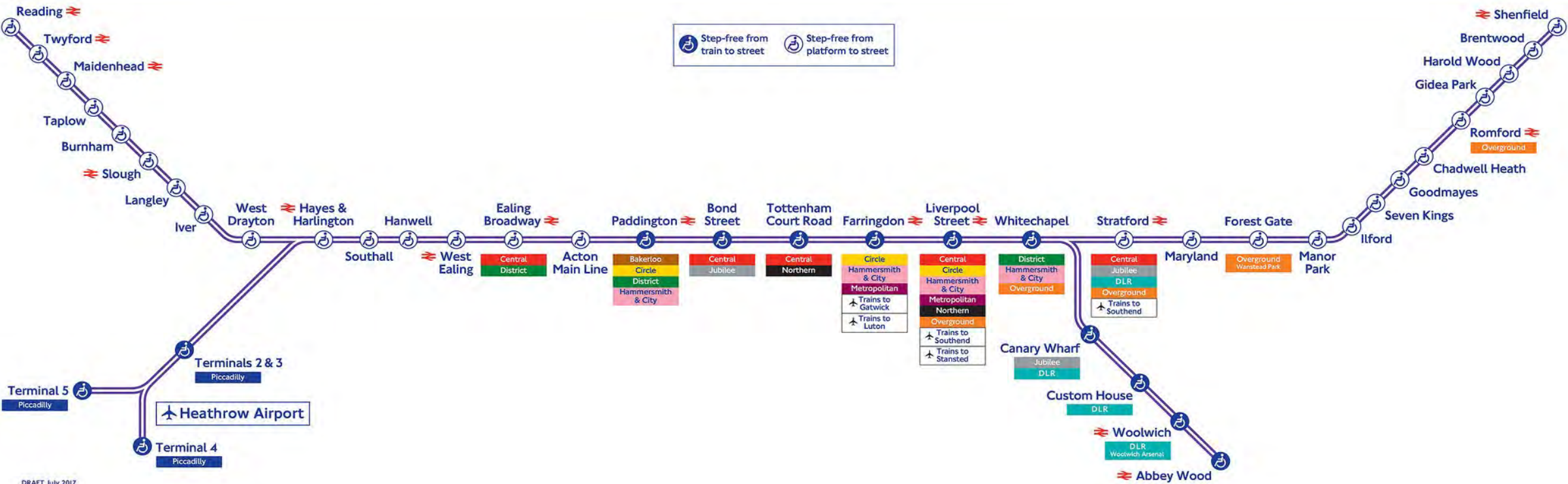
A projected 200 million passengers will travel on the Elizabeth line annually and the route plans to increase central London's rail capacity by 10%, facilitating more direct journeys and better interchanges.

With its 1,500-passenger capacity main line trains, the Elizabeth line makes travelling on London's transport network quicker, easier and less crowded.

Journey times from Excel London at Custom House	
Canary Wharf	3 minutes
Liverpool Street	10 minutes
Farringdon	12 minutes
Tottenham Court Road	15 minutes
Bond Street	17 minutes
Paddington	20 minutes
Heathrow airport	43 minutes
Reading	71 minutes



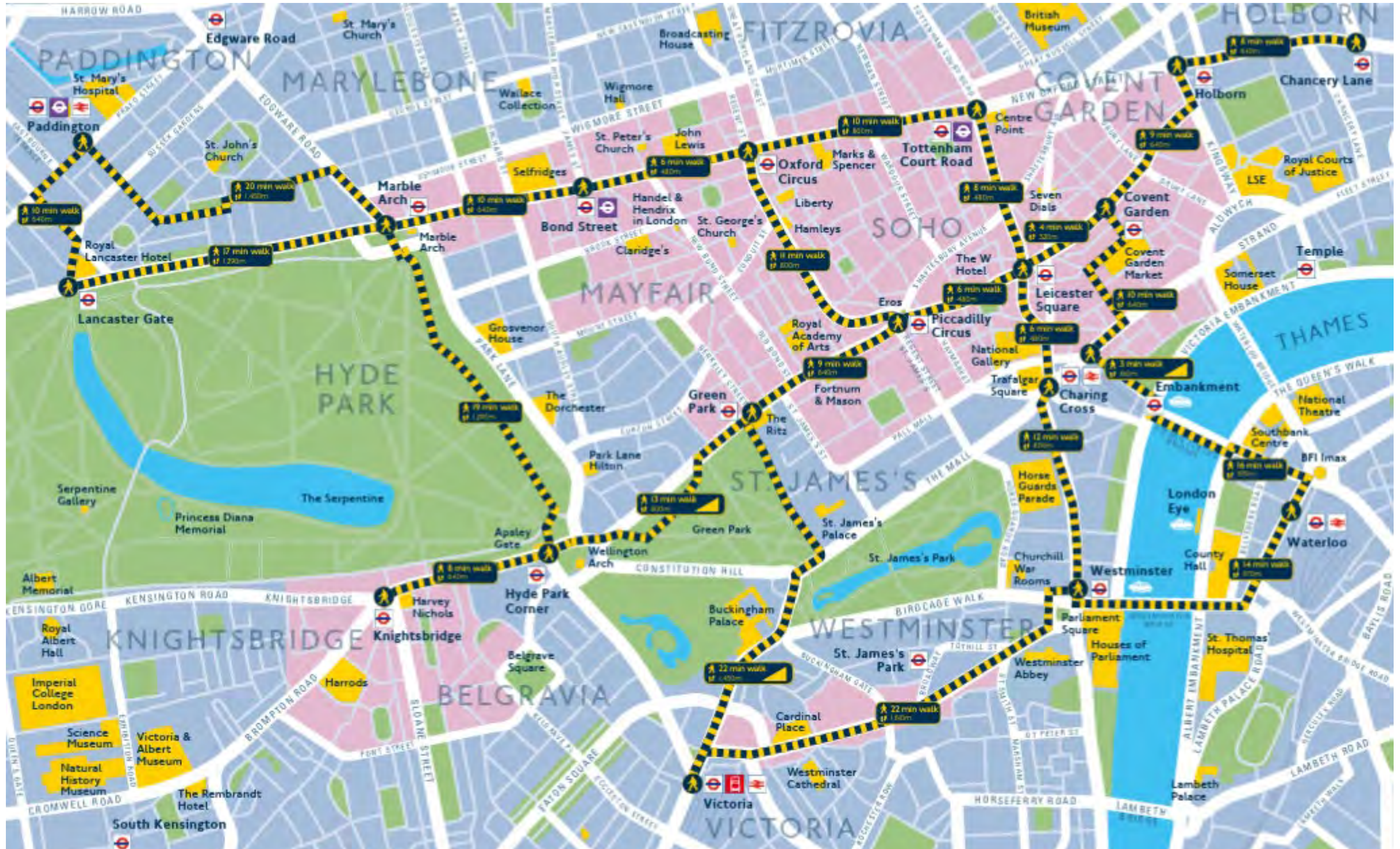
Elizabeth line



DRAFT July 2017

Walking around London

Walking is a healthy way of discovering the city and it can be a quick and easy way to get around London, particularly when travelling during the busiest time. Some central London journeys can take longer by Underground or taxi than on foot. Find out walking times and steps between stations [here](#).



Access to Excel London

Excel has 2 on-site stations and is connected to the city centre by the Elizabeth line and DLR trains - connecting the conference centre to central London in just 15 minutes - as well as by several local bus routes.

Distance between the airports, Excel and the city centre

	Excel London	City Centre
Heathrow Airport	37 Km / 43 - 50 mins by public transport	23 Km / 30 mins by public transport
City Airport	2 Km / 15 mins by public transport or 30 mins on foot	10 Km / 20 mins by public transport
Gatwick Airport	81 Km / 1 hour by public transport	62 Km / 30 mins by public transport
Stansted Airport	53 Km / 1 hour 15 mins by public transport	65 Km / 50 mins by public transport
Luton Airport	84 Km / 1 hour 20 mins by public transport	53 Km / 1 hour 10 mins by public transport
Southend Airport	57 Km / 1 hour 15 mins by public transport	68 Km / 1 hour 10 mins by public transport
St Pancras International for Eurostar train services to mainland Europe (France, Belgium, Netherlands)	10 Km / 25 mins by public transport	0 Km (centrally located)



Section 3

Visit London

London has a plethora of sites and spots your delegates can visit and enjoy. Even better, many London landmarks are free to visit, while others are available with discounted entry or special offers when using a London Pass.

London is a multicultural city that offers over 2,000 years of history while keep reinventing itself with new modern buildings and viewing platforms to wow all visitors. Iconic attractions such as Royal Palaces, the London Eye and Tower Bridge are open to the public and most of London's world-leading museums and galleries, including the Natural History Museum, British Museum and Tate Modern are free. London is also the world's first National Park City with over 30% of the city being green spaces.

The London Pass

The London Pass is a sightseeing pass used by more than three million visitors, helping them make the most of their time in our city.

The London Pass offers fast track entry to more than 90 popular attractions, sights, tours and museums, including Westminster Abbey, the View from the Shard and Tower of London.

The Pass is available for 1, 2, 3, 4, 5, 6, 7 and 10 consecutive days and offers an average saving of 55% compared to purchasing individual tickets. It is available as a physical or digital card which can be accessed from your phone.



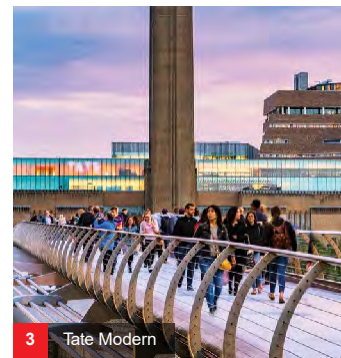
Top 10 Free Attractions



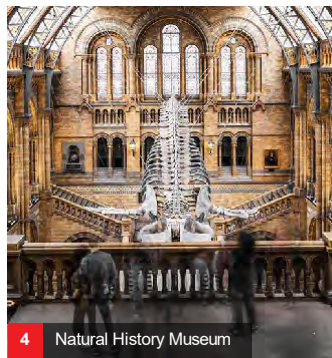
1 The British Museum



2 National Gallery



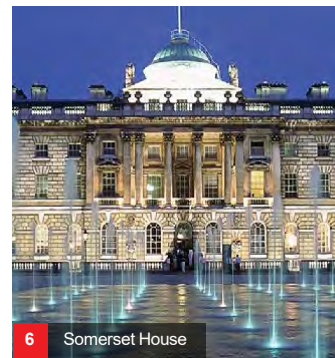
3 Tate Modern



4 Natural History Museum



5 Southbank Centre



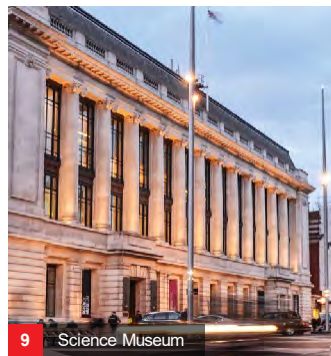
6 Somerset House



7 Royal Museums Greenwich



8 Victoria & Albert Museum



9 Science Museum



10 National Portrait Gallery

Visit London App

Explore the best of London with the official Visit London guide and offline map.

Access and book great deals and offers directly from the App, find the best routes and directions to navigate the city and create your own personalised map and itineraries by saving all of your favourite things to see and do.

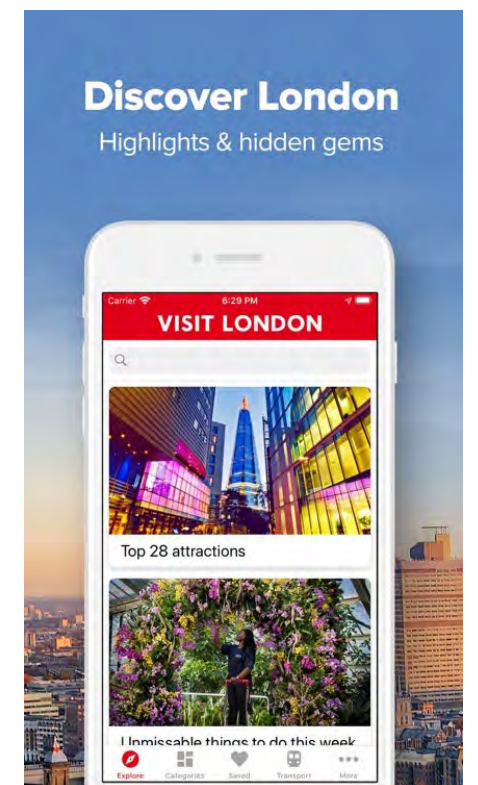
The App is free to download and free to use as it works offline so no roaming and data charges or hidden costs.



Visit London Website

All content available on the Visit London App can also be found on the Visit London Website

- www.visitlondon.com/



Beyond London

London is the gateway to the whole of the UK and its wealth of heritage sites and museums.

With all four countries of the UK easily accessible from the city, your delegates will have the opportunity to explore all that the UK has to offer. From the highlands of Scotland and the very different cultures of Glasgow and Edinburgh to the historic towns of Oxford and Cambridge, from Shakespeare's birthplace Stratford-upon-Avon and further afield to Belfast where the Titanic was built; from the Welsh and Cornish coastlines to the south coast near Brighton - Britain simply has it all.



Cotswold Villages



Section 4

Venue – Excel London

Proposed Dates: 26 – 30 June 2030

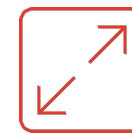
Excel London

Located in London's historic Royal Docks, Excel is on a private campus – a unique event-focused environment.

Excel London is a state-of-the-art venue offering highly flexible event spaces – from large, multi-purpose exhibition halls to high-end conference suites and smaller meeting rooms – capable of hosting a wide range of events to suit all needs.

The campus brings everything together in one place, with hotels, restaurants, shops, parking, and on-site transport links including Custom House (Elizabeth line), ensuring a seamless and comfortable delegate experience.

The venue is also designed with inclusivity in mind, offering prayer rooms and parent/child facilities, alongside catering options that accommodate a variety of dietary requirements, including vegan, vegetarian, gluten-free, halal and kosher.



The ability to flex and scale the space and service to fit your requirements



Food and beverage at the heart of the delegate experience



Continued investment in our product and our people



A commitment to deliver service excellence and exceed expectations with a 90% customer satisfaction



A premium tech infrastructure, with a specialist service delivery team



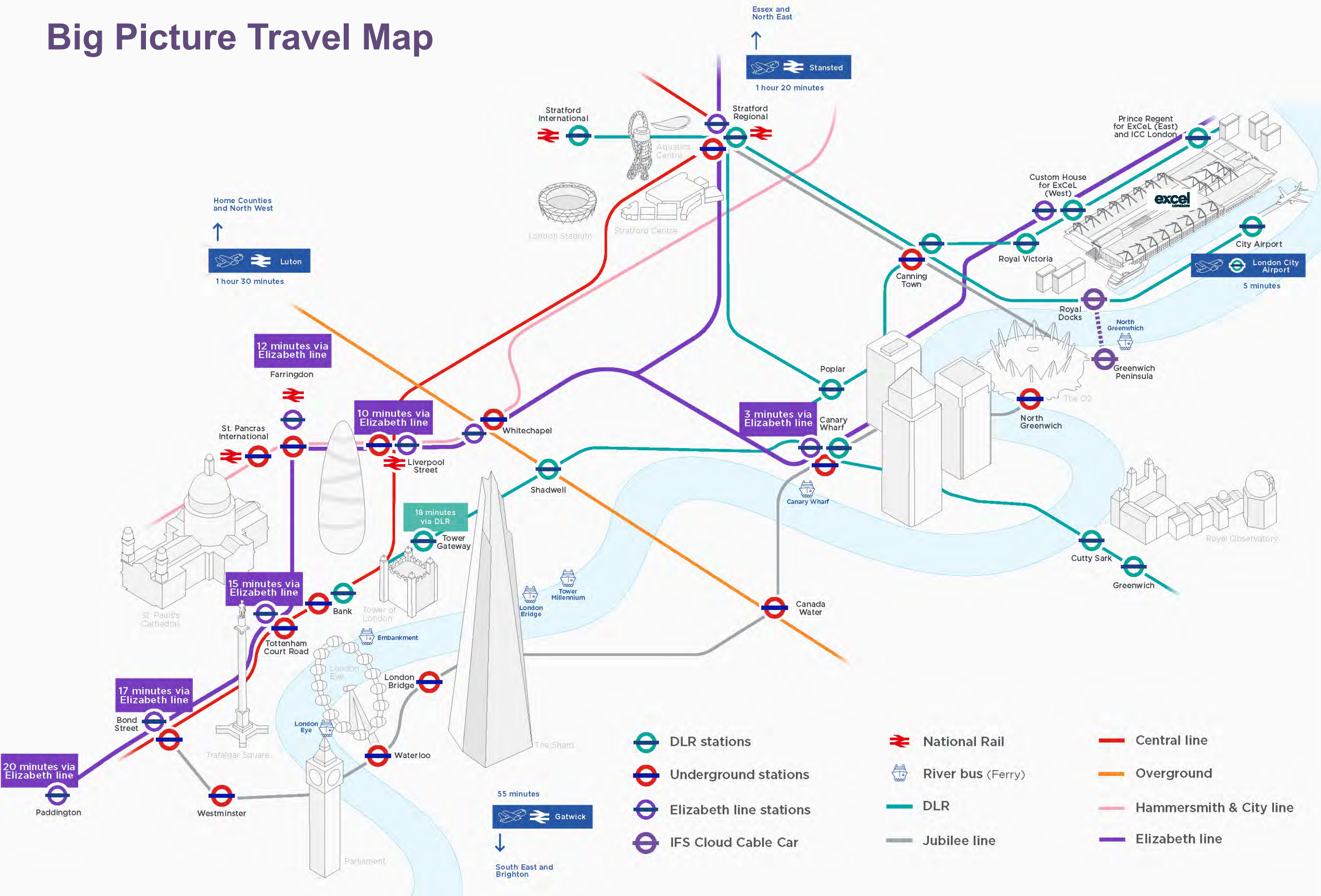
A responsible venue putting ESG at the heart of everything we do



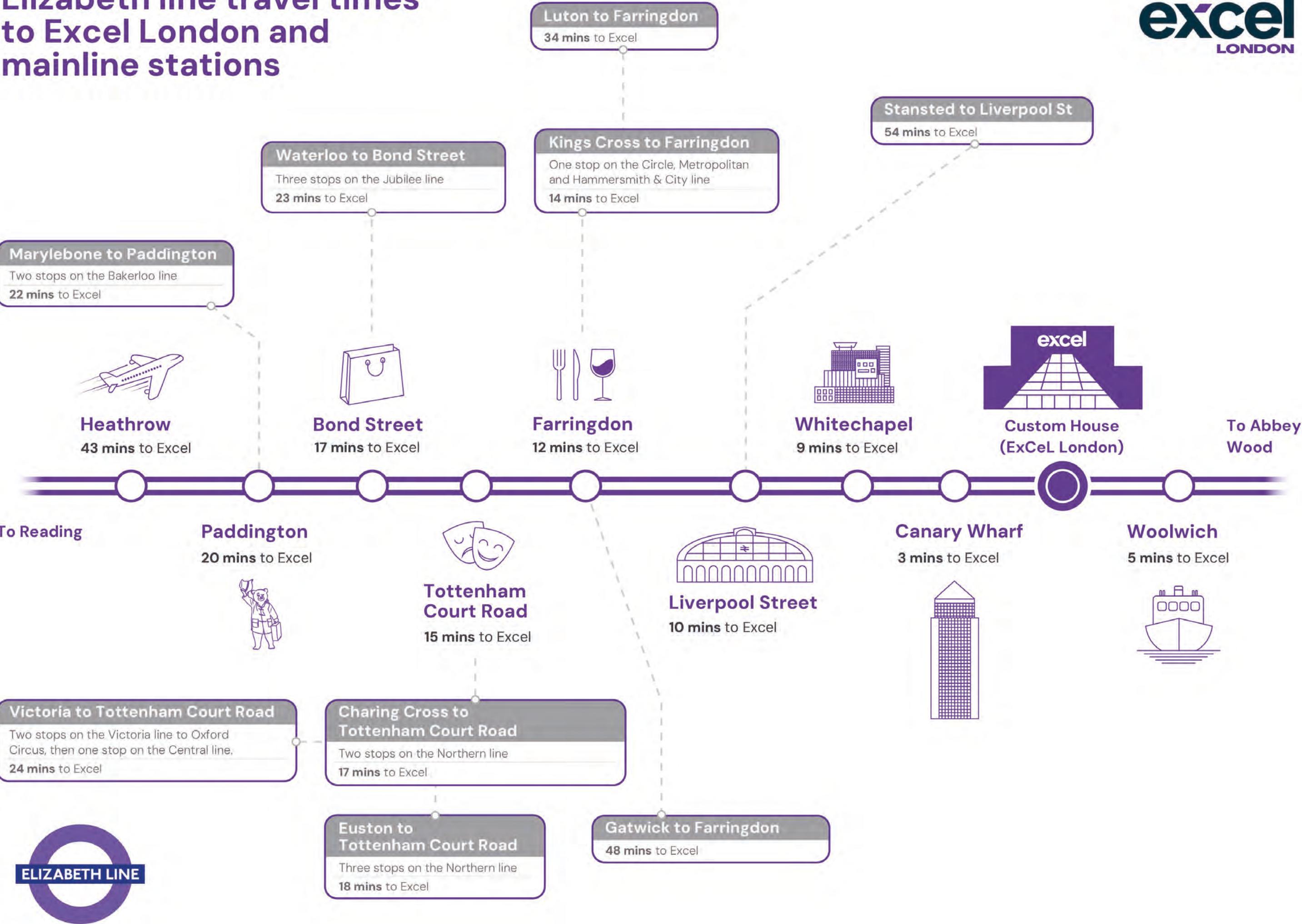
13 on-site hotels in the 3* and 4* categories

**Come tour Excel,
London with us...**

Big Picture Travel Map



Elizabeth line travel times to Excel London and mainline stations



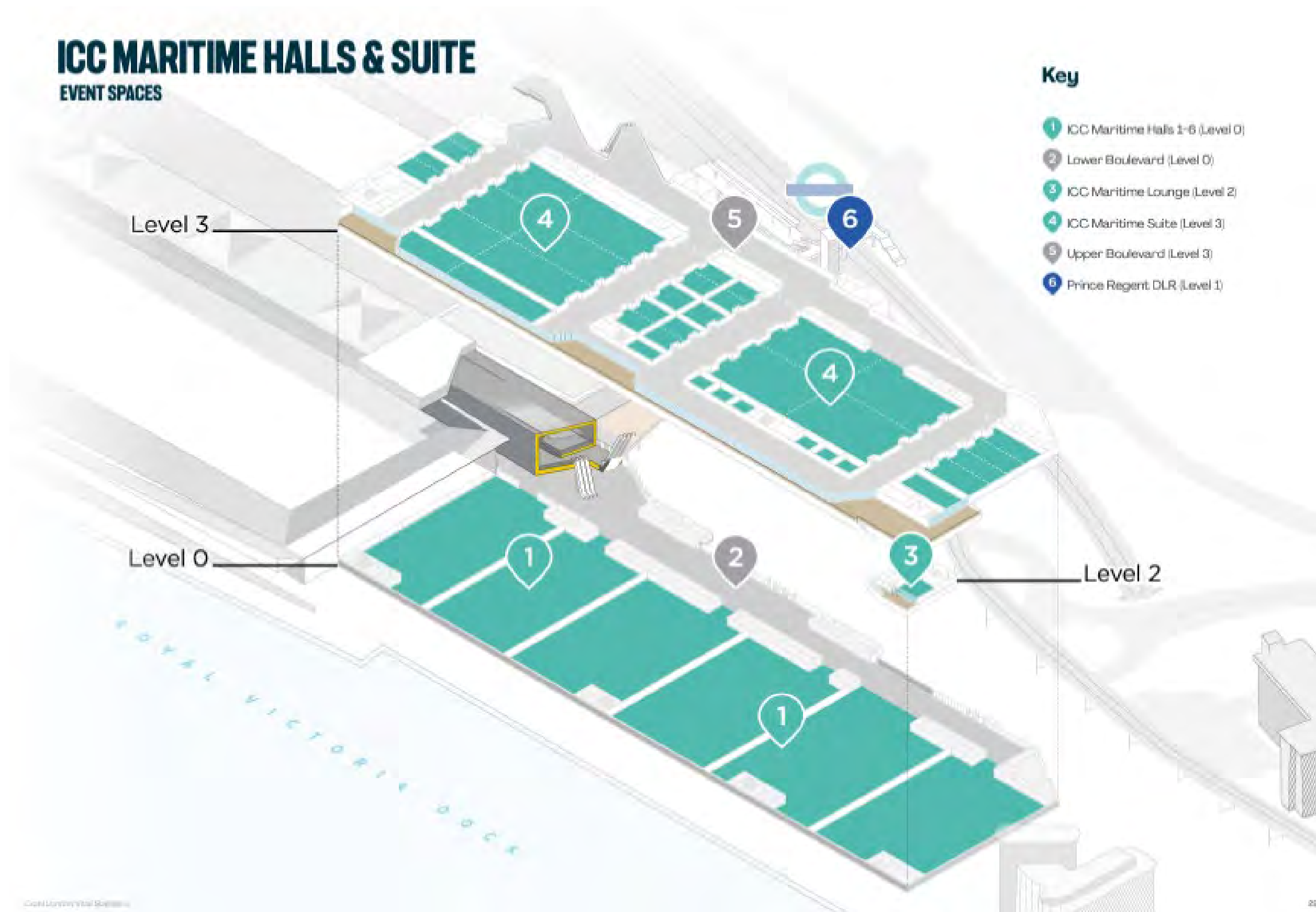
IFOS – Room allocations

REQUIRED SPACE	PROPOSED SPACE	MAX CAPACITY T/S (without AV/ stage) OR SQM	SET UP	SET UP	EVENT	EVENT	EVENT	EVENT	EVENT	BREAK
			Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday	Monday
			24-Jun-30	25-Jun-30	26-Jun-30	27-Jun-30	28-Jun-30	29-Jun-30	30-Jun-30	01-Jul-30
Plenary session x 4,000 theatre style	ICC Auditorium	4,200	Not in use							Not in use
2 x parallel session rooms x 1,000 theatre style each	George V Room 1/2	1,215								
	George V Room 3/4	1,215								
2 x parallel session rooms x 500 theatre style each	Victoria Room 1/2	745								
	Victoria Room 4	540								
4 x parallel session rooms x 300 theatre style each	Victoria Room 5	418								
	Victoria Room 6	450								
	ICC Capital Suite Room 7/8	440								
	ICC Capital Suite Room 11/12	440								
10 x parallel session rooms x 100 theatre style each	Connaught Room 1	210								
	Connaught Room 2	145								
	Connaught Room 3	145								
	Connaught Room 4	145								
	ICC Capital Suite Room 1	150								
	ICC Capital Suite Room 6	124								
	ICC Capital Suite Room 13	124								
	ICC Capital Suite Room 14	220								
	ICC Capital Suite Room 15/16	180								
	ICC Capital Suite Room 17	180								
3 x parallel session rooms x 50 theatre style each	Greenwich Room 1	90								
	Greenwich Room 2									
	Greenwich Room 3									
4 x committee rooms x 20 boardroom each	Albert Room 1	20 boardroom								
	Albert Room 2	20 boardroom								
	Albert Room 3	27 boardroom								
	Albert Room 4	22 boardroom								
Registration	Lower Boulevard Level 0	2,600sqm								
Exhibition and catering x 10,000sqm	ICC Maritime Halls 1-6	11,521sqm								

IFOS - Floorplan

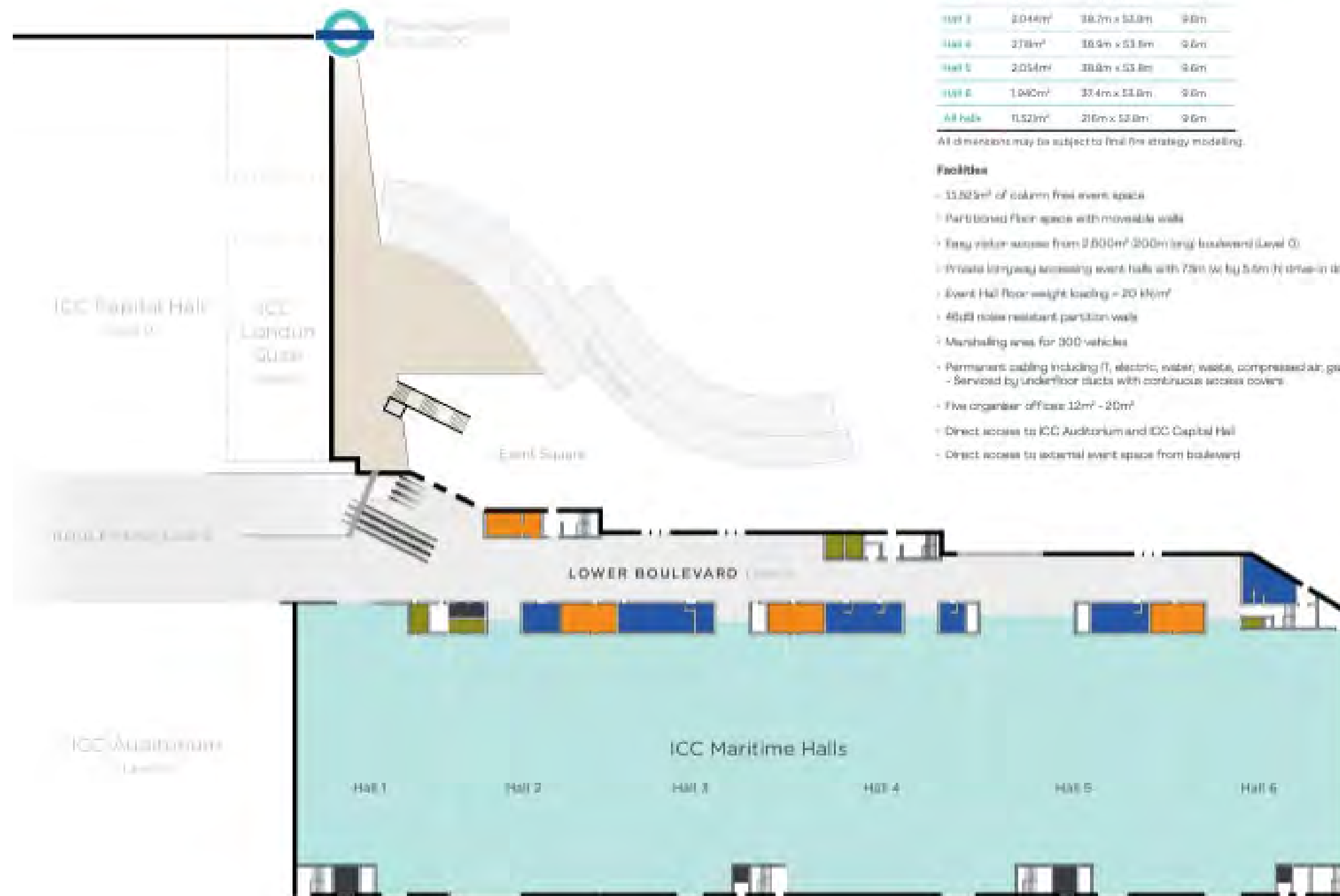


Venue Overview



ICC MARITIME HALLS

HALLS 1-6



ICC Maritime Halls

	Area	Dimensions	Height
Hall 1	1,672m ²	21m x 52.8m	9.6m
Hall 2	1,600m ²	21m x 51.4m	9.6m
Hall 3	2,044m ²	28.2m x 52.8m	9.6m
Hall 4	2,78m ²	30.9m x 53.8m	9.6m
Hall 5	2,054m ²	30.8m x 53.8m	9.6m
Hall 6	1,940m ²	37.4m x 53.8m	9.6m
All halls	11,523m ²	216m x 52.8m	9.6m

All dimensions may be subject to final fire strategy modelling.

Facilities

- 11,523m² of column free event space
- Partitioned floor space with movable walls
- Easy visitor access from 2,600m² 300m long boulevard (Level 0)
- Private drop-off/pick-up area with 70m (w) by 5.6m (h) drive-in driveway
- Event Hall floor weight loading = 20 kN/m²
- 40dB noise resistant partition walls
- Marshalling area for 300 vehicles
- Permanent cabling including IT, electric, water, waste, compressed air, gas
- Serviced by underfloor ducts with continuous access covers
- Five organizer offices 12m² - 20m²
- Direct access to ICC Auditorium and ICC Capital Hall
- Direct access to external event space from boulevard

Key

- ICC Maritime Halls
- Lower Boulevard
- Organizer offices
- Toilets
- Catering
- Stairs
- Lifts

ICC Maritime Suite

Meeting spaces



Facilities

- Meeting space for up to 7,000 delegates
- 37 individual meeting rooms
- Cloakroom
- Maritime Lounge (Level 2): 90m²
- Three external south-facing terraces
- Five organiser offices (20m² each)
- Three large reception areas
- Boulevard: 2,270m² (180m long)
- Natural daylight in Thames Rooms and Connaught Rooms
- Easy access to and from ICC Capital Suite
- Heating and cooling
- Maximum floor loading = 5.0 kN/m²
- 52-62Db noise resistant partition walls
- Dimmable and programmable house light system
- 63AMP, 32AMP or 16AMP power supplies available in each room

Door dimensions

- 2.1m (w) x 2.1m / 3.0m (h)
- Distance between meeting room doors: 8m-15m

Goods lift dimensions & weight loading

- Lifts G1 size: 3.5m (w) x 5.0m (d) x 2.5m (h)
- Lifts G2 size: 2.0m (w) x 2.5m (d) x 2.5m (h)
- Weight loading: 2,500kg

Key

- Event Rooms
- Upper Boulevard
- Organiser offices
- Toilets
 - Male
 - Female
 - Accessible
- Stairs
- Public lifts
- Goods lifts
 - G1
 - G2

ICC Maritime Suite meetings rooms - capacity chart

	Area	Dimensions	Height	Reception	Theatre	Classroom*	Cabaret*	Banquet	Boardroom	U-shape
Greenwich Room 1	87m²	9.8m x 8.8m	4.5m	105	90	45	55	50	25	17
Greenwich Room 2	92m²	10.4m x 8.8m	4.5m	105	90	45	55	50	25	17
Greenwich Room 3	93m²	10.4m x 8.8m	4.5m	105	90	45	55	50	25	17
Greenwich Room 4	87m²	10.4m x 8.3m	4.5m	105	90	45	55	50	25	17
Victoria Room 1	484m²	22.5m x 21.5m	6m	455	410	200	240	300	n/a	n/a
Victoria Room 2	405m²	22.5m x 18m	6m	370	335	165	195	245	n/a	n/a
Victoria Room 3	316m²	22.5m x 14m	6m	275	275	135	160	200	n/a	n/a
Victoria Room 4	647m²	30.1m x 21.5m	6m	600	540	270	320	400	n/a	n/a
Victoria Room 5	542m²	30.1m x 18m	6m	495	450	225	260	330	n/a	n/a
Victoria Room 6	422m²	30.1m x 14m	6m	410	370	185	215	270	n/a	n/a
Victoria Room 7	238m²	23.6m x 10.6m	4.5m	210	190	95	110	140	48	35
Victoria Room 8	315m²	31.4m x 10.6m	4.5m	300	265	130	155	195	66	50
Victoria Rooms 1-6	2,815m²	52.6m x 53.4m	6m	2,605	2,380	1,180	1,390	1,745	n/a	n/a
Victoria Rooms 7-8	553m²	55m x 10.2m	4.5m	510	455	225	265	335	n/a	n/a
Albert Room 1	87m²	10.3m x 8.4m	4.5m	85	78	39	46	58	20	15
Albert Room 2	90m²	10.3m x 8.7m	4.5m	85	78	39	46	58	20	15
Albert Room 3	124m²	10.3m x 12m	4.5m	120	110	55	64	80	27	20
Albert Room 4	101m²	10.3m x 9.7m	4.5m	100	88	44	50	65	22	16
Albert Room 5	82m²	10.3m x 7.9m	4.5m	80	75	37	44	55	18	14
Trinity Room 1	86m²	10.2m x 8.4m	4.5m	85	78	39	46	58	20	15
Trinity Room 2	89m²	10.2m x 8.7m	4.5m	85	78	39	46	58	20	15
Trinity Room 3	123m²	10.2m x 12m	4.5m	120	110	55	64	80	27	20
Trinity Room 4	100m²	10.2m x 9.7m	4.5m	100	88	44	50	65	22	16
Trinity Room 5	82m²	10.2m x 7.9m	4.5m	80	75	37	44	55	18	14
Trinity Room 6	65m²	10m x 6.4m	4.5m	59	54	26	24	30	15	10
George V Room 1	666m²	30.3m x 21.5m	6m	610	550	275	322	407	n/a	n/a
George V Room 2	789m²	30.3m x 26m	6m	735	665	330	390	490	n/a	n/a
George V Room 3	666m²	30.3m x 21.5m	6m	615	555	280	325	410	n/a	n/a
George V Room 4	789m²	30.3m x 26m	6m	735	665	330	390	490	n/a	n/a
George V Rooms 1-4	2,909m²	60.6m x 47.5m	6m	2,695	2,435	1,215	1,427	1,797	n/a	n/a
Thames Room 1	48m²	7.2m x 6.6m	3m	42	38	18	16	20	12	9
Thames Room 2	50m²	7.6m x 6.6m	3m	30	28	14	16	20	10	8
Thames Room 3	45m²	7.3m x 5.8m	3m	30	28	14	16	20	10	8
Thames Room 4	49m²	7.3m x 6.6m	3m	42	38	18	16	20	12	9
Thames Room 5	50m²	7.6m x 6.6m	3m	42	38	18	16	20	12	9
Thames Room 6	52m²	7.8m x 6.6m	3m	42	38	18	16	20	12	9
Connaught Room 1	223m²	17.9m x 12.4m	4.5m	210	210	103	121	154	50	40
Connaught Room 2	164m²	17.9m x 9.1m	4.5m	160	145	72	85	107	36	26
Connaught Room 3	164m²	17.9m x 9.1m	4.5m	160	145	72	85	107	36	26
Connaught Room 4	169m²	17.9m x 9.4m	4.5m	160	145	72	85	107	36	26
Connaught Rooms 1-3	552m²	17.9m x 30.6m	4.5m	530	500	247	291	368	n/a	n/a

All dimensions and capacities may be subject to final fire strategy modelling.

*Classroom density based on three people per table; *Cabaret numbers based on a max of eight people per table (using 5ft round tables).

Meeting rooms specifications

ICC Maritime Suite

Key Features

- Meeting space for up to 7,000 delegates
- 37 individual meeting rooms
- Maritime Lounge (Level 2): 90m²
- Three external south-facing terraces
- Five organiser offices (20m² each)
- Three large reception areas
- Boulevard: 2,270m² (180m long)
- Natural daylight in Thames Rooms and Connaught Rooms
- Easy access to and from ICC Capital Suite
- Heating and cooling
- 52-62Db noise resistant partition walls
- Dimmable and programmable house light system
- 63AMP, 32AMP or 16AMP power supplies available in each room

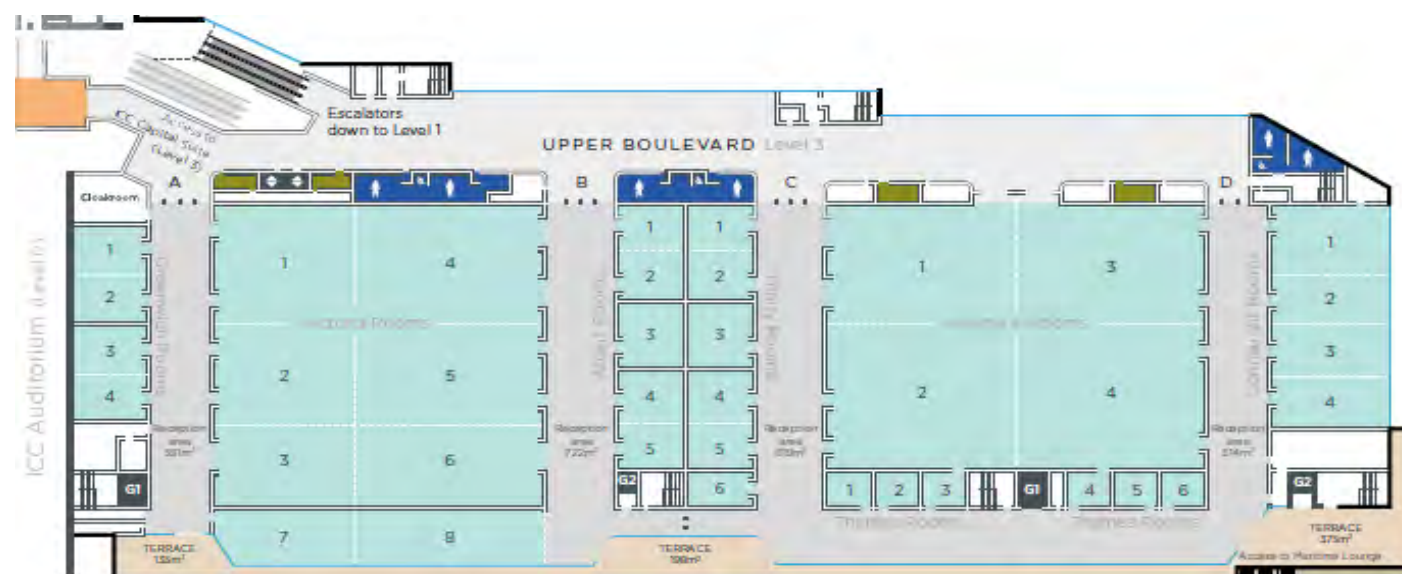


Video of the Maritime Suite



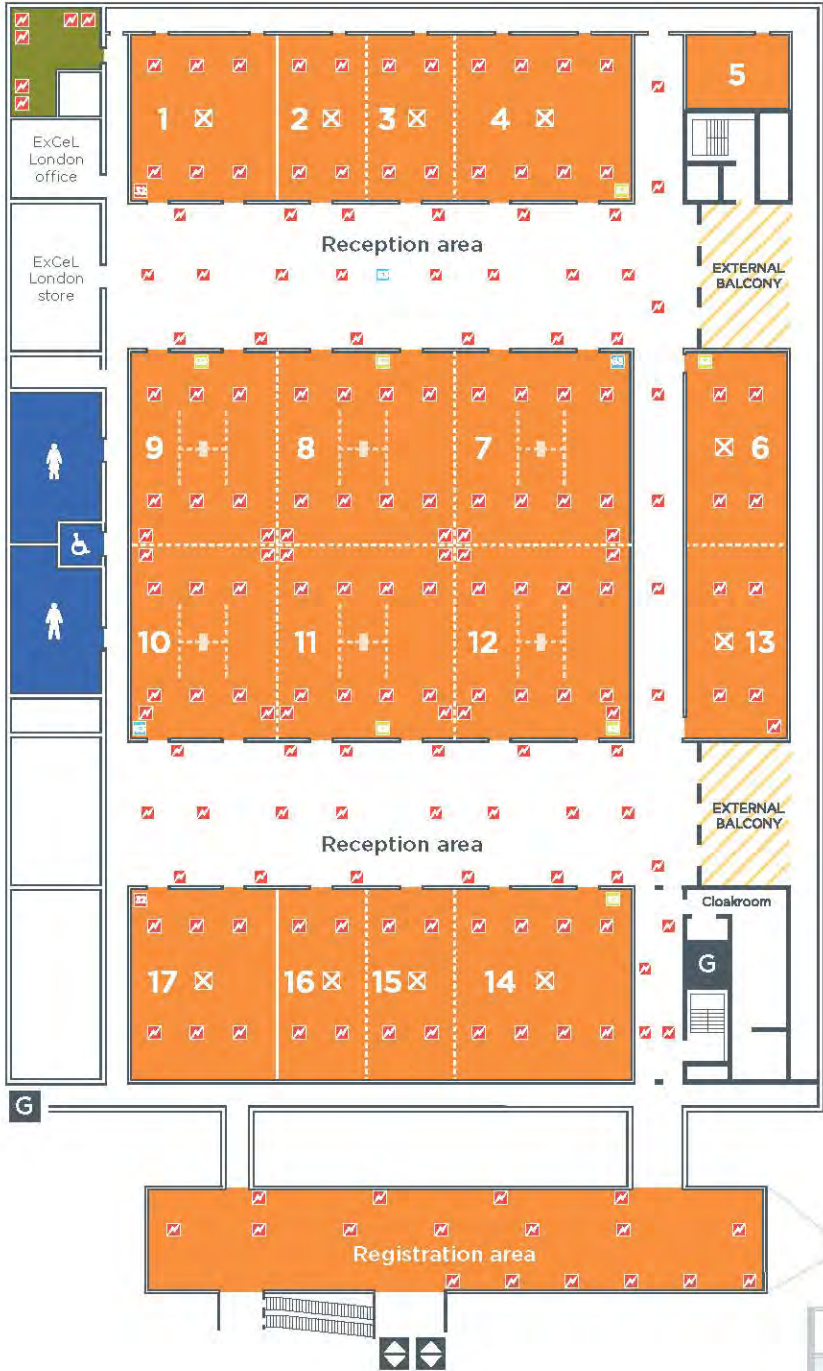
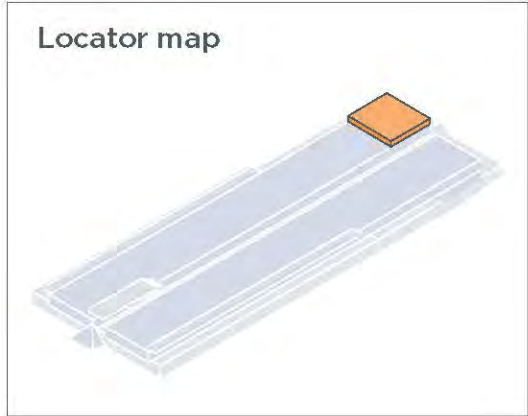
Capacities

Detailed meeting room capacities can be found [HERE](#)



ICC Capital Suite

Level 3



- Key**
- Individual fixing points to ceiling
50mm dia stainless steel CHS rated at 25kgs with adjacent grommet connection panel.
 - 32 AMP single phase supply
 - 63 AMP single phase supply
 - 63 AMP three phase supply
 - Floor box location with power and data outlets
 - Rigging frame
48.3mm dia stainless steel
125kgs per bar, 50kgs per metre with adjacent grommet connection panel
 - Partition wall
 - Organiser office
 - Toilets
 - Male
 - Female
 - Accessible
 - Public lifts
 - Goods lifts

ICC Capital Suite - capacity chart

	Area	Dimensions	Height	Theatre	*Classroom	*Cabaret	*Banquet	Reception	Boardroom	U shape
Room 1	162m ²	12.7m x 12.7m	3.75m	150	75	80	100	150	30	36
Room 2	96m ²	7.5m x 12.7m	3.75m	88	44	48	60	88	20	22
Room 3	96m ²	7.5m x 12.7m	3.75m	88	44	48	60	88	20	22
Room 4	196m ²	15.4m x 12.7m	3.75m	180	90	96	120	180	30	42
Room 5	54m ²	8.9m x 6.1m	3.75m	50	24	n/a	n/a	50	18	n/a
Room 6	135m ²	8.9m x 15.2m	3.75m	124	62	72	80	124	30	30
Room 7	228m ²	15.4m x 14.8m	4.5m	220	105	112	140	210	50	45
Room 8	229m ²	15.5m x 14.8m	4.5m	220	105	112	140	210	50	45
Room 9	190m ²	12.8m x 14.8m	4.5m	180	87	88	110	175	50	39
Room 10	190m ²	12.8m x 14.8m	4.5m	180	87	88	110	175	50	39
Room 11	229m ²	15.5m x 14.8m	4.5m	220	105	112	140	210	50	45
Room 12	228m ²	15.4m x 14.8m	4.5m	220	105	112	140	210	50	45
Room 13	135m ²	8.9m x 15.2m	3.75m	124	62	72	80	124	30	30
Room 14	230m ²	15.5m x 14.8m	3.75m	220	105	112	140	210	30	45
Room 15	113m ²	7.6m x 14.8m	3.75m	60	52	56	60	60	20	36
Room 16	113m ²	7.6m x 14.8m	3.75m	60	52	56	60	60	20	36
Room 17	190m ²	12.8m x 14.8m	3.75m	180	87	88	110	175	30	39
Rooms 2-4	388m ²	30.4m x 12.7m	3.75m	356	178	192	240	356	50	n/a
Rooms 6+13	270m ²	30.4m x 8.9m	3.75m	248	124	144	170	248	60	n/a
Rooms 7-12	1,294m ²	43.7m x 29.6m	4.5m	1,394	594	640	800	1,394	n/a	n/a
Rooms 14-16	456m ²	30.7m x 14.8m	3.75m	418	209	224	280	418	50	n/a

All capacities subject to floorplan approval.
*Classroom numbers are based on three per table (using 6 ft trestle tables); *Cabaret numbers based on a max of eight per table (using 5 ft round tables);
*Banquet numbers based on a max of ten per table (using 5 ft round tables).

Facilities

- Meeting space for up to 2,500 delegates
- 17 individual meeting rooms for up to 1,394 delegates
- Cloakroom
- Outside balconies: 570m² total (285m² each)
- Organisers office: 45m²
- Registration area: 50.7m (l) x 7.8m (w), 420m² total
- Two Reception areas: 46.5m (l) x 11.8m (w), 1,096m² total (548m² each)
- Maximum floor loading: 5.0kn/m²
- 45Db noise resistant partition walls
- Heating and cooling
- Natural daylight in rooms 1, 2, 3, 4, 5, 6 and 13

Door dimensions

- 1.61m (w) x 2.3m (h)
- Distance between meeting room doors - 6m

Goods lift dimensions & weight loading

- Lift size: 1.8m (w) x 2.7m (d) x 2.5m (h)
- Door size: 1.4m (w) x 2.4m (h)
- Weight loading: 2,500kg

AV facilities

- Ability to relay video and sound feeds from one room to up to 15 other rooms at once
- Dimmable and programmable house light system
- Ability to deliver 'cable free' AV setups
- 63AMP or 32AMP power supplies available in each room

Meeting rooms specifications

Auditorium

Key Features

- Seating for up to 4,200 delegates
- 4,603m2 space
- Acoustic paneling
- 7.2m wide drive-in doorways
- Permanent cabling including IT, electric, water, waste, compressed air, gas
- Auditorium backstage rooms with furniture, phone, plasma screen, service pantry, toilets and shower
- AV and stage included
- Heating and cooling
- Easy access to and from ICC Capital Hall
- Boulevard: 1,705m2



Capital Suite

Key Features

- Meeting space for up to 2,500 delegates
- 17 individual meeting rooms for up to 1,394 delegates
- Capacity for up to 1,394 delegates in total
- Outside balconies
- Two Reception areas: 1,096m2 total (548m2 each)
- 45Db noise resistant partition walls
- Natural daylight in rooms 1, 2, 3, 4, 5, 6 and 13
- Ability to relay video and sound feeds from one room to up to 15 other rooms at once
- Dimmable and programmable house light



Event Halls

Key Features

- 87,328m2 column free space (divided into North & South event halls)
- 2,000m2 hall modules
- Easy visitor access from central boulevard
- Partitioned floor space with moveable walls
- Private lorryway accessing event halls
- Marshalling area for 300 vehicles
- Permanent cabling including IT, electric, water, waste, compressed air, gas - Serviced by underfloor ducts



Venue services

At Excel London, you will have a primary point of contact, who will be an extension of your team, consulting with our in-house teams and service partners on your behalf. They will be your exclusive Event Manager ensuring the smooth planning and delivery of your event.

DSV Fairs and Events

Excel's official logistics partner

DSV Fairs and Events are logistics experts with global experience and specialist local knowledge. DSV is based on-site at Excel, providing unrivalled knowledge of the venue and the ability to respond quickly and efficiently to changing customer requirements.

DSV can assist with:

- Global transportation
- Customs clearance
- Vehicle offloading and reloading
- Storage
- Courier management
- Equipment hire with qualified operators

Excel London Hospitality (ELH)

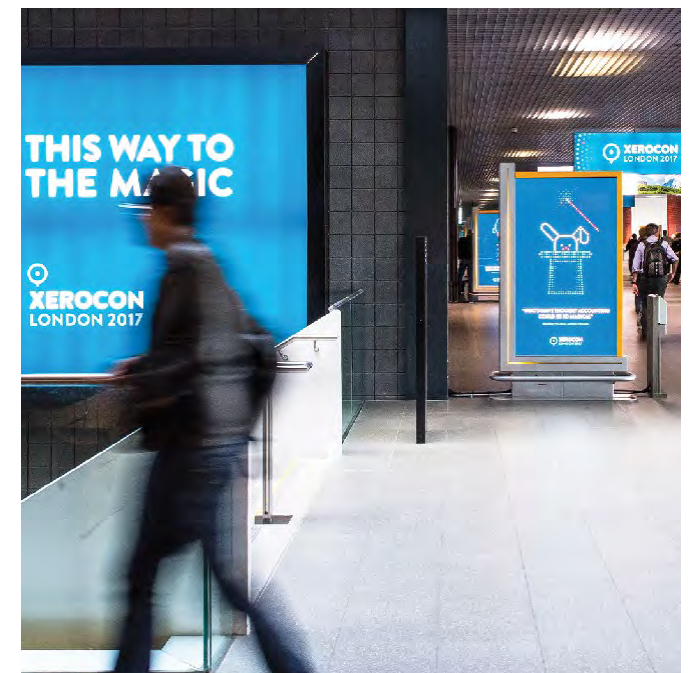
Winner 'Best Catering at a Venue', London Venue

Awards We understand the vital role that food and drink play in your event and work in partnership with Excel London Hospitality to create bespoke menus that deliver an exceptional visitor experience.

Excel London Hospitality award-winning chefs are passionate about developing exciting, modern, healthy and authentic options to reflect the unique personality of your event.

ELH can assist with:

- Hired catering
- Bespoke catering solutions
- Silver service



Eclipse

Innovative audio-visual services

The team are able to service the unique requirements of conferences and event organisers, with on-site coordination available from a dedicated project management team. By working in partnership, Excel and Eclipse can deliver innovative audio-visual services which enable exciting and engaging experiences, including:

- Sound, lighting, video, staging and set design
- State-of-the-art equipment inventory
- Specialist in-house technical delivery team

Security / Health & Safety

Our event spaces can be easily secured maintaining the security and privacy of your tenancy. Event security is required and will be dependent on the areas you are utilising. Your Event Manager can assist you with arranging this service.

- A mandatory requirement for your event as Excel security covers venue only
- Preferred suppliers - consistently audited

In addition to event security, which is mandatory, other mandatory requirements are:

- NEBOSH qualified Health & Safety Manager
- Structural engineer sign-off for complex structures and set builds

We have preferred suppliers for these services we can recommend.

Excel London Media

Live activation at Excel London

Excel London Media is our in-house media agency, working in partnership with event organisers and exhibitors to activate brands and engage with audiences. The team operates more than 400 advertising and branding sites around the Excel campus and can also produce bespoke signage, graphics and fully-branded stands for your tenancy areas.

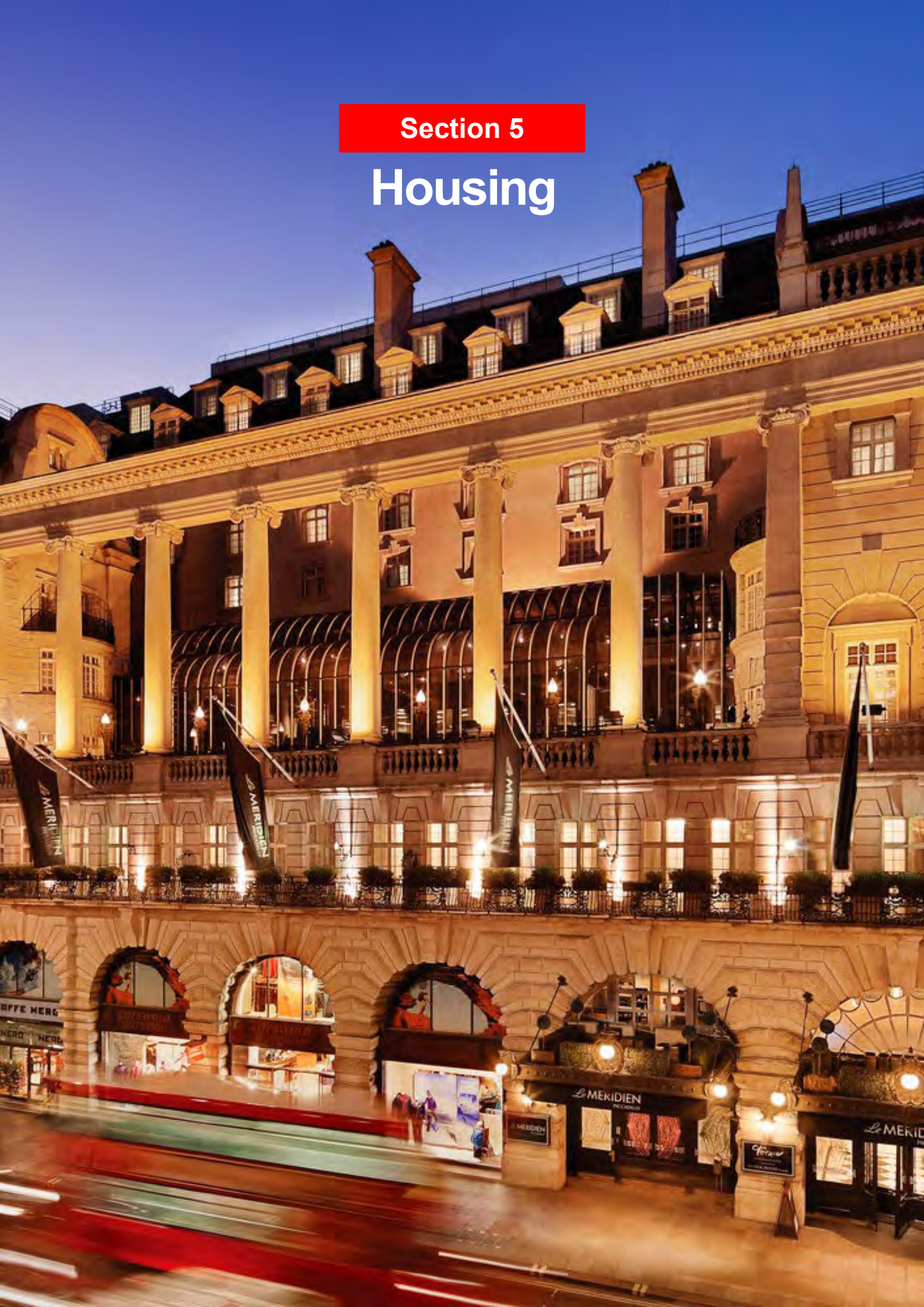
- Digital engagement
- Experiential marketing
- Branding
- Advertising
- Signage
- Graphics

IT and Communications

Excel London provides a wide range of IT and Communication services to support all event requirements. We can enable even the most complex event network whilst our permanently cabled event halls ensure unrivalled service reliability and flexibility.

Retail Catering

Excel London has 27 retail catering units based on our central boulevard. They offer a wide variety of choice from coffee shops to sit down restaurants. Many units are open all day, allowing delegates to meet pre-show for breakfast or stay on for dinner. Our flagship restaurant 'The Bridge' can be pre-booked via the Excel website.



Section 5

Housing

Accommodation

From global chains and value brands, to independent boutique properties and student halls, London makes it easy to find suitably priced accommodation, in the right location.

The city currently boasts over **178,000 bedrooms** including more than 17,000 university rooms. The majority of hotel rooms are in the 4-star sector, including all the well-known brands such as Hilton, Holiday Inn, Radisson Blu Edwardian, Marriott and Accor to name just a few. However, London also offers a growing number of private apartments that can be rented for a short stay, as well as a wide choice of guest houses, bed & breakfasts and centrally located hostels.

Budget accommodation

The budget sector, comprising 20% of total room stock, has seen considerable growth over the last few years. Across the city, budget-conscious delegates can make the most of value brands like Travelodge and Premier Inn, which now have the largest presence by the number of rooms in a single brand.

Hostels

London hostels offer great value for money with a wide range of prices, locations and services to accommodate all needs and budgets. Most hostels offer free wifi, comfortable rooms and the choice of shared dorms or ensuite bedrooms, with rates starting from as little as £11 per night.

www.hostelworld.com

Airbnb

Airbnb offers a great variety of accommodation options across the capital, suitable for any budget and need – from private rooms in historic townhouses, to 3-bedroom apartments overlooking the river and iconic London landmarks.

www.airbnb.co.uk/

London Accommodation Charter

The London Convention Bureau has produced a specific London Accommodation Charter to guide and assist event planners when looking to secure large groups of accommodation across London for citywide events. This set of guidelines brings together some of the largest and most well-known hotel brands to work in close collaboration with the city and event planners; to assist in obtaining a consolidated number of rooms and rates for large congresses, typically more than 2,000 delegates.

Contracting and further negotiations surrounding legal terms and conditions would be conducted between the hotel and association/PCO/agent directly - however, the Convention Bureau will support and guide where necessary.

IFOS 2030 – Housing

The London Convention is currently holding **3,610 bedrooms** across London and in a wide range of accommodation options from budget hotels to 4*

Should London be selected to host the congress in 2030, the Convention Bureau will formally hand over the bedroom blocks to the appointed PCO/Housing agent for further negotiations and contracting.

Please refer to **Appendix I** for the full housing grid.

Budget Accommodation Options



- Over 100 hostels across London
- Free wifi available in most properties
- Indicative rates from £11 per night for bed in shared dorm with shared bathroom; from £40 for private single room with shared bathroom; from £70 for private room with private bathroom



- 7 hotels across London
- Free wifi available
- Indicative rates from £75 per night (or £67 per night without window) – breakfast excluded
- Breakfast buffet or Breakfast bag available at a small extra cost at some properties



- 29 hotels across London with more in the pipeline
- 7 Hub by Premier Inn hotels with smaller but smart stylish rooms with double or king size bed.
- Indicative rates from around £100 per night, excluding breakfast
- Breakfast buffet or Breakfast bag available at a small extra cost at some properties



- Over 80 hotels across Central and Greater London with ensuite shower rooms, a spacious desk, TV, wifi and amenities.
- Indicative rates from around £100 per night, excluding breakfast
- Breakfast buffet or Breakfast bag available at a small extra cost at some properties

HOTELS ON THE EXCEL CAMPUS

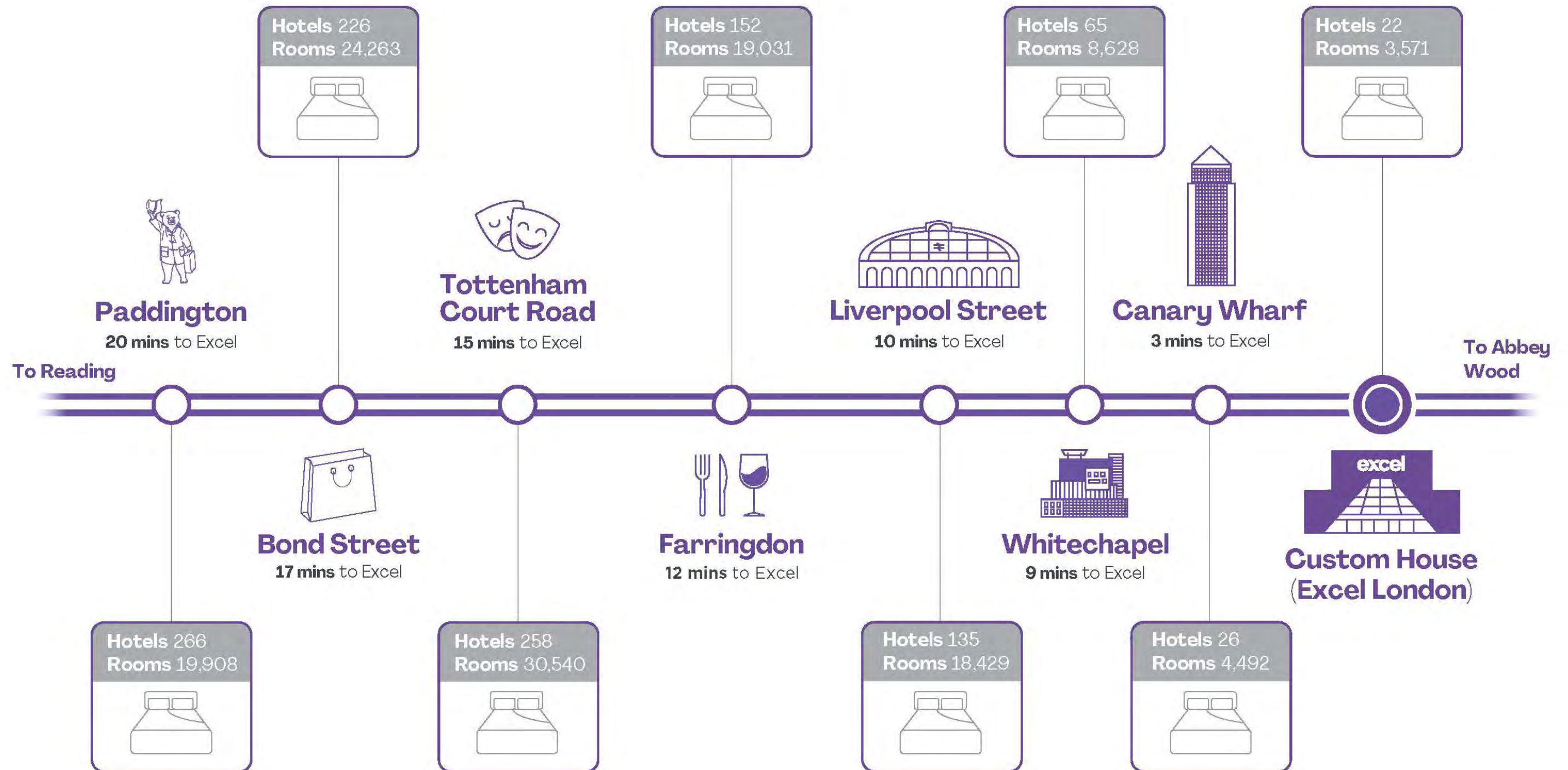
Hotels located walking distance from Excel London

Total number of rooms across the hotels – 2,832



Elizabeth line hotels

128,000 Rooms within 20 mins direct transfer



Affordability

Discover London as your next business destination—where world-class infrastructure, rich cultural heritage, and surprisingly affordable options for meetings, accommodation, and dining come together to deliver unmatched value..

London doesn't need to be expensive and there are many ways to keep costs down while getting the very best from a visit to the UK's capital. Many of the sites, museums and attractions are free and there is a cap on the daily cost to travel around the city, which can help delegates budget and control expenditure.

Given the breadth of choice, we have put a realistic and recent daily costing together of what delegates might expect to spend during a conference.

Item	Price	Source
Cost of breakfast (croissant, tea, coffee)	£7.75 TOTAL £3.40 Croissant £4.35 Flat White	Pret A Manger (August 2025)
Cost of a sandwich with a drink	£8.30 TOTAL £4.70 Sandwich £3.60 Orange juice	Pret A Manger (August 2025)
Cost for dinner for one person at inexpensive restaurant	£20.70 TOTAL £13.75 pasta dish £6.95 glass of wine	Spaghetti House (August 2025)
Daily travel cost	£10.50	TfL daily cap zone 1 – 3 (TfL 2025)
Travel cost from Heathrow / Gatwick / City Airport to central London	£5.80 - Heathrow £10.70 - Gatwick £3.80 - City	TfL single fare, peak time (TfL 2025)



Section 6

Social venues



From historic palaces to modern buildings, London has the perfect backdrop to host your unforgettable events

London offers an array of venues to choose from for your dinners and drinks receptions, all with a great track record of hosting prestigious events over the years. From livery halls, historic museums and galleries to Royal palaces and striking modern buildings with breathtaking views over London.

Magazine London



Located in North Greenwich, Magazine London offers over 3,000 sqm of flexible internal space with a striking industrial-inspired design. Its four distinctive areas include riverside views in Space 1 and a fully configurable black box in Space 2, ideal for creative gala dinners. The venue's layout supports ambitious event concepts with a bold, contemporary atmosphere.

Website: <https://magazinelondon.co.uk/>

Maximum seated: 1,3000

Old Billingsgate

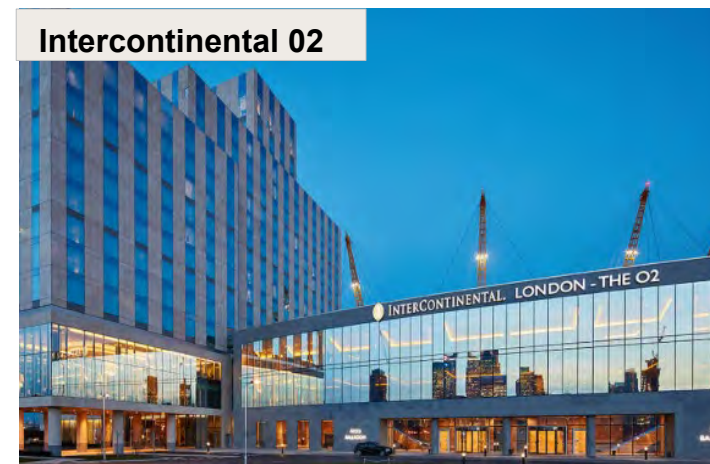


Located on the River Thames in the heart of the City, Old Billingsgate offers over 7,000 sqm of flexible internal space ideal for gala dinners. Its Grand Hall features triple-height ceilings, exposed brickwork, and steel beams, reflecting the venue's industrial heritage. The distinctive architecture provides a bold and adaptable setting for high-impact evening events

Website: <https://www.oldbillingsgate.co.uk/>

Maximum seated: 1,800

Intercontinental O2



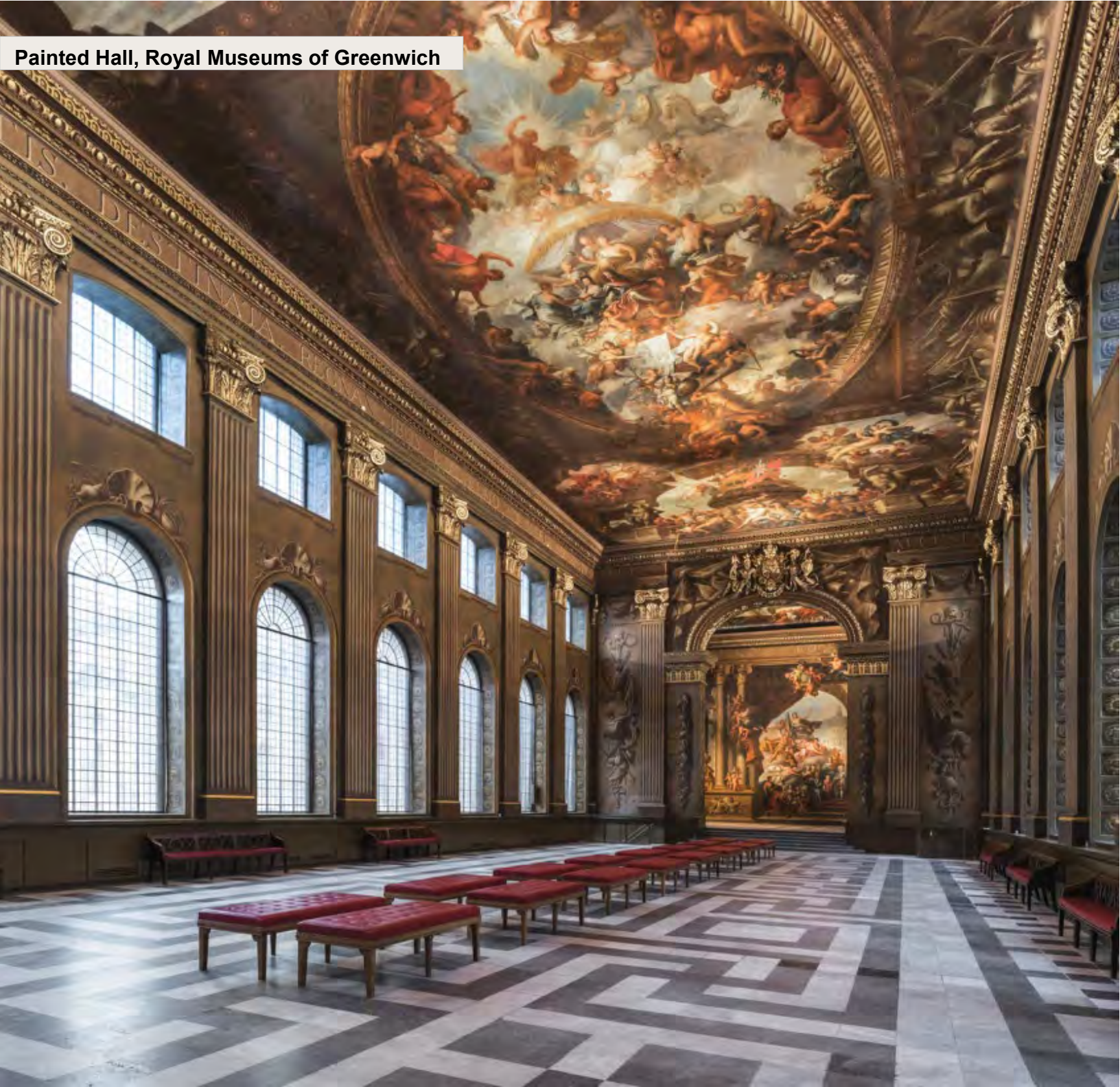
Located in North Greenwich, InterContinental London – The O2 offers extensive internal space suitable for large-scale gala dinners, including one of Europe's largest pillar-free ballrooms. The venue's design incorporates subtle references to Greenwich's maritime history, providing a distinctive and functional setting.

Website <https://iclondon-theo2.com/meetings>

Maximum seated: 2,400

President dinner venues

Painted Hall, Royal Museums of Greenwich



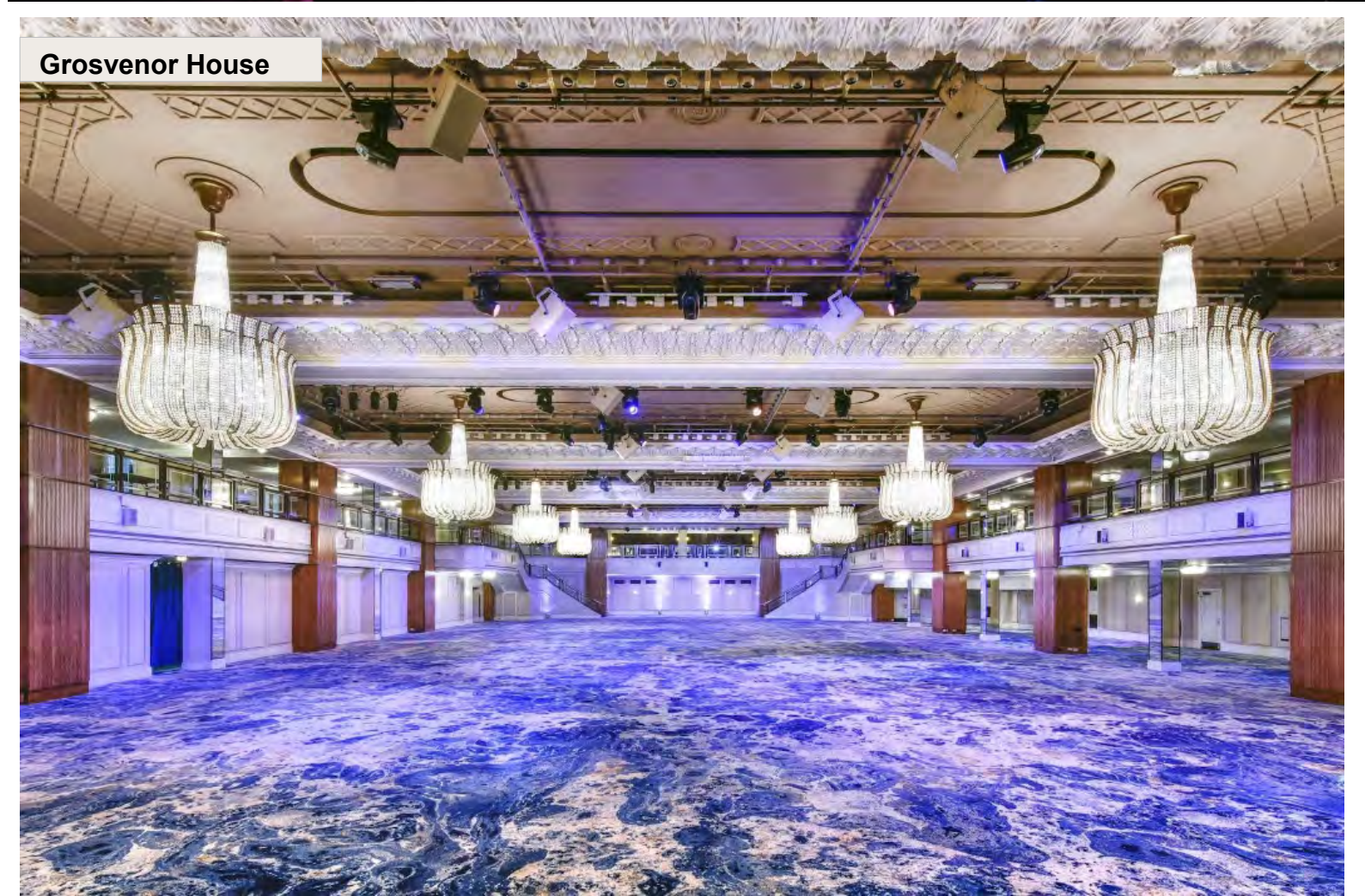
Cutty Sark



Silver Sturgeon



Large scale social venues



Legacy Project

From NHS to IHS: A Global ENT Legacy

Vision

The legacy of IFOS 2030 will extend well beyond the congress itself. It will embody the spirit of the NHS—equity, excellence, and universality—while evolving those ideals into a modern global framework: the International Health Service (IHS). The IFOS 2030 legacy will serve both local communities and the global ENT family, promoting sustainability, digital inclusion, and educational empowerment.

Enduring Impact

By 2030, IFOS will not only have held a landmark congress—it will have planted a living legacy of education, sustainability, and opportunity. From NHS to IHS, the London Congress will symbolise a world united by shared values: knowledge, compassion, and service to humanity. Tomorrow's ENT, for Today's World, One World.

Three Legacy Pillars



Global Digital Education – “e-lefENT for All”

Building on UK-led initiatives in digital medical education, the congress will establish a permanent, open-access IFOS and WHO-endorsed digital learning platform.

- AR/VR-based surgical teaching, multilingual modules, and mentorship for low- and middle-income countries.
- Collaboration with YO-IFOS, WHO, and academic partners to ensure equitable access to ENT knowledge worldwide.
- Annual “Global ENT Week” webinars post-2030, sustaining the IFOS educational mission.



Green ENT & Sustainable Practice

Aligned with NHS Net Zero and the UN Sustainable Development Goals, IFOS 2030 will launch the IFOS Green ENT Charter—a global framework promoting environmentally responsible clinical and conference practices.

- Sustainable procurement, circular MedTech innovation, and carbon tracking.
- Partnering with WHO and industry to embed low-carbon solutions in ENT care globally.



Local and Global Inspiration – “STEM for Tomorrow's World”

A London-centred outreach programme in Newham and East London—areas transformed by the 2012 Olympic legacy—will connect secondary school pupils with scientists, clinicians, and engineers. Through tele-training, including VR tools, this shall extend to school pupils globally.

- Workshops and mentorships to inspire careers in health, science, and technology.
- Joint initiatives with the Mayor of London, UK universities, and charities such as Cerebr8.

Section 8

Draft Budget

Draft Budget	
INDUSTRY SUPPORT	Ex VAT
Sponsorship income	£2,300,000
Exhibition Income	£1,670,000
Other	£850,000
TOTAL FROM INDUSTRY	£4,820,000
ATTENDEE INCOME	
Registration Fees	£3,996,544
Social Dinner	£450,000
TOTAL FROM ATTENDEES	£4,446,544
TOTAL PROJECTED INCOME	£9,266,544
EXPENDITURE GBP (Incl IFOS fee)	
Congress Expenditure	£6,885,852
IFOS share of revenue	£1,057,985
TOTAL PROJECTED EXPENDITURE	£7,943,837
PROJECTED BUDGET PROFIT	£1,322,707

Proposed Delegate fees IFOS London 2030

GBP Inc VAT				
	Early Bird	Standard	Late/Onsite	
Registration Fee - General	£ 680.00	£ 810.00	£	990.00
Registration Fee - LMICs	£ 450.00	£ 540.00	£	680.00
Registration Fee - discounted (u35, Other Professions)	£ 360.00	£ 450.00	£	590.00
Day Fees (Exhibition only)	£ 900.00	£ 900.00	£	900.00
Gala dinner cost	£ 150.00	£ 150.00	£	150.00

USD Inc VAT				
	Early Bird	Standard	Late/Onsite	
Registration Fee - General	\$ 911	\$ 1,085	\$	1,327
Registration Fee - LMICs	\$ 603	\$ 724	\$	911
Registration Fee - discounted (u35, Other Professions)	\$ 482	\$ 603	\$	791
Day Fees (Exhibition only)	\$ 1,206	\$ 1,206	\$	1,206
Gala dinner cost	\$ 201	\$ 201	\$	201

Key Assumptions

Fees & Currency

All payments will be made in GBP (£).

The USD (\$) fee shown is indicative, based on the current exchange rate at the time.

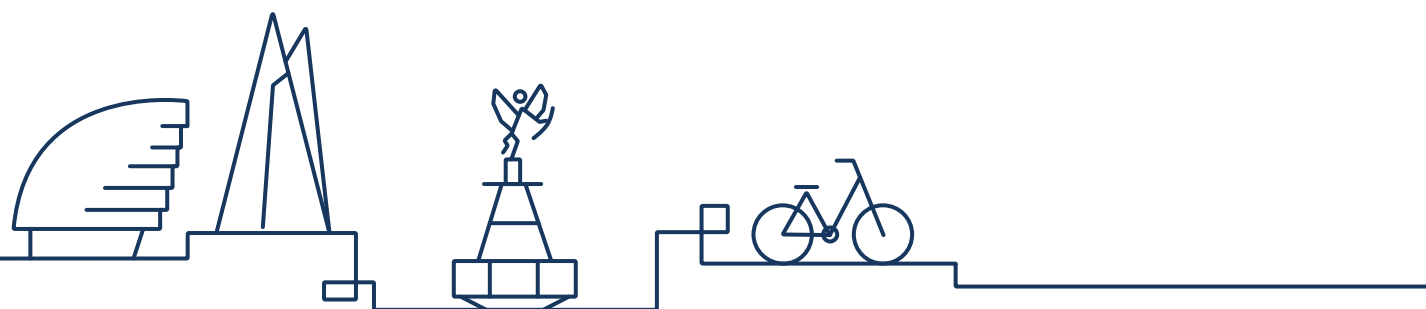
VAT (Tax)

Delegate fees include 20% VAT. If the VAT rate changes before the event, the final price paid by delegates will be adjusted accordingly.

Expenditure & Financial Risk

Current cost estimates are based on today's prices and may change once contracts are finalised.

(same number as achieved by IFOS Dubai in 2023).



Sustainability in London

London is an environmentally friendly city with a comprehensive 'green' policy and ambitious targets set by the current Mayor of London



Green transport strategy

The Mayor's Transport Strategy aims for 80% of all trips to be made by walking, cycling or public transport by 2041.

Since September 2021, all new TfL buses are zero-emission, with a commitment to deliver a 100% zero-emission fleet by 2034. In addition, London now has more than 8,000 electric vehicle charging points and London Heathrow Airport is the first major UK airport to successfully integrate sustainable aviation fuel into its distribution.

Pollution-cutting transport

Delegate travel is the biggest part of an events carbon footprint, so London works hard so that you can offset this. European delegates can save air miles by travelling to London on the high-speed network, Eurostar. For example: a Eurostar journey emits 80% less carbon than a similar short-haul flight. In addition, London's public transport system offers many opportunities for greener travel. Delegates can use electric and hydrogen-powered buses or take 'active transport' options such as walking, cycling, or using rail and Tube services.

Green spaces and clean air

London is the world's first National Park City. More than 45% of London is already open green space, and new targets seek to increase this to 50%. London's Healthy Streets strategy prioritises walking, cycling and using public transport to reduce congestion, improve air quality and create a healthy, people-centred city.

London is committed to making the city's air cleaner. In October 2021, the Ultra Low Emission Zone (ULEZ) expanded to the North and South Circular roads, an area nearly 20 times the size of the previous zone. Central London has seen a drop in nitrogen dioxide concentrations by 44% since the first phase of the ULEZ in 2019.

Supporting eco-tourist attractions

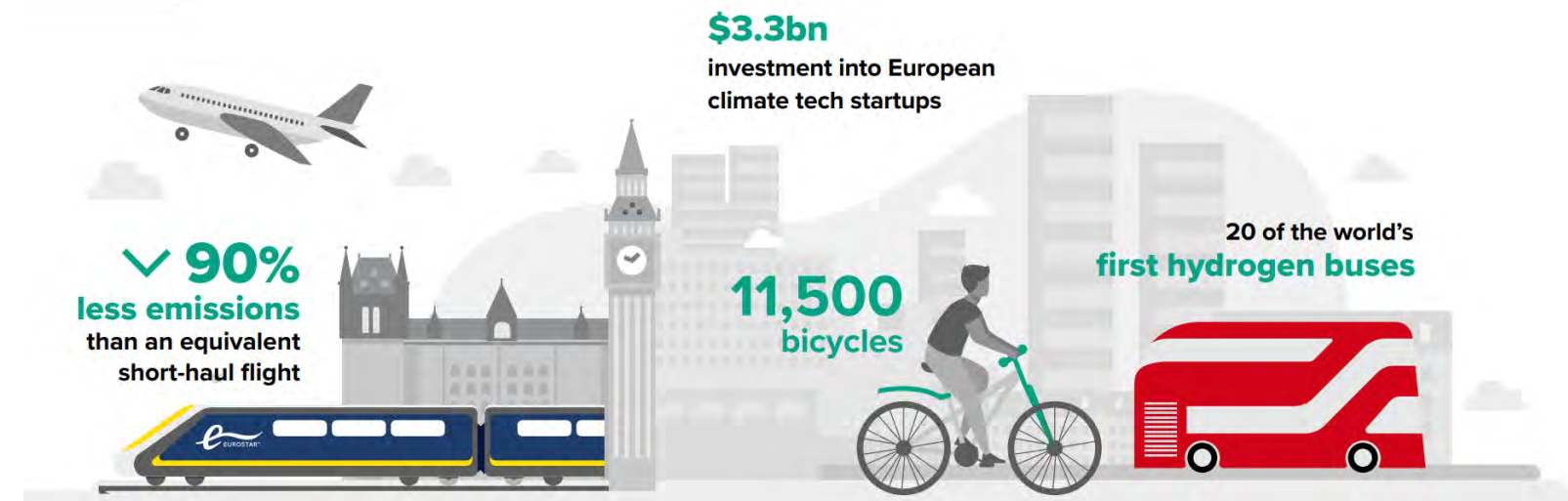
London is committed to designing vibrant, people-friendly spaces which promote wellbeing, stimulate creativity and support green businesses. Queen Elizabeth Olympic Park is a vast new public green area, adding 560 acres of park space to the city. In a study of 27 of the world's most popular tourist attractions and their sustainability credentials, five London attractions made the ranking: National Gallery, Tower of London, British Museum, London Eye and the Natural History Museum (which took the top spot).

Green venues

London has a wealth of sustainable event spaces and more than 120 London businesses are members of the Green Tourism Scheme which promotes sustainability initiatives in the hospitality industry. ISO 20121 sustainable event management accreditation is the standard for managing the social, economic and environmental impacts of events. New hotels and venues across London have put sustainability at the heart of their buildings and have been awarded BREEAM (Building Research Establishment's Environmental Assessment Method) accreditation, which rates the sustainability of buildings, including design, construction and operations.

Food options and less waste

London has a well-established and fast-evolving waste infrastructure focused on converting the city to a circular economy with zero waste by 2050. Numerous recycling schemes are already in place for coffee cups and food waste, plus the capital has an extensive water bottle refilling network. Additionally, the Sustainable Restaurant Association, consisting of 160 restaurants in the capital, supports the Food Made Good programme, which works towards making restaurants and the wider food service sector more sustainable.



Sustainability at Excel

Our vision is to be a sustainability leader within our industry by shaping the future of events into one that is net zero, resource efficient and equitable.

Since joining the UN Global Compact in 2007, Excel has used the 10 principles as a foundation for the company's CSR plan and are intertwined with a number of existing company policies.

Our priority areas are to:

- reduce waste
- increase energy efficiency
- encourage Excel's customers, visitors and staff to participate in the company's sustainability objectives
- work closely with community partners
- much greater range of sustainable food choices available as part of the venue's catering offering

The venue's Sustainability Manager led the work to ensure that we are operationally carbon neutral. In addition, we are also starting to roll out the following services to be trialled with clients where there is a focus on sustainability:

- Event sustainability report detailing energy use and waste data
- Sustainable Events Action Plan tool – developed to help guide organisers on how to embed sustainability in event planning and set objectives relating to aspects such as waste reduction, reducing embodied carbon of event production and energy efficiency

More information on our sustainability policy can be found on www.excel.london/visitor/sustainability-and-legacy

20%

We are currently working to reduce food waste by 20% year on year

200,000 bottles

Water fountains throughout the venue result in 200,000 fewer plastic bottles used every year

300,000 worms

We recycle vegetable waste via our on-site wormery. It's home to over 300,000 worms, making it the largest commercial wormery in the UK

80%

Our menus use a minimum of 80% British seasonal fruit and vegetables, supporting local farmers

100% renewable energy

100% of our electricity supply is renewable and our green gas supply is carbon offset using UN Carbon Credits.

9,500 plants

The living wall along the Custom House DLR walkway is home to 9,500 plants and was specifically designed to remove air pollutants, improve biodiversity, produce oxygen, and decrease noise.

Zero Waste

Zero Waste to landfill since 2012

Since 29 July 2022, Excel is proudly **certified carbon neutral** - the first UK venue of its kind to achieve the internationally recognised PAS 2060 status.

Sustainability credentials:



Convention Bureau Services

As London's official convention bureau, we are here to help you create a truly inspiring conference for your delegates, from successful bids to hosting your event.

Who we are

The London Convention Bureau is part of London & Partners, the city's business growth and destination agency.

Our team of professional and experienced association specialists offer a free and impartial service to help you unlock London's potential.

What we do

- | | |
|---|--|
| ✓ Free and impartial advice | ✓ Sector information |
| ✓ Bid management and digital production | ✓ London Information desk at the venue (if requested and subject to availability) |
| ✓ Venue sourcing and introduction to our network of venues, hotels and service providers, including professional conference organisers (PCOs), destination management companies (DMCs) and housing agents | ✓ Letters of support from local government (City Hall) and central government via VisitBritain |
| ✓ Citywide accommodation sourcing (for events requiring 1,000+ bedrooms) | ✓ Travel advice and 10% discount on Visitor Oyster Cards (T&Cs apply) |
| ✓ Marketing toolkit | ✓ Visa information and regular meetings with the UK Visa and Immigration office (UKVI) |

Additional Funding Visit Britain – Business Events Growth Programme



The Business Events Growth Programme forms part of the UK Government's commitment to build the business events sector. The programme supports the attraction of international business events, which align with the Government's priority industry sectors, and the growth of the international profile of business events in the UK.

The funding may be available by application through the destinations and convention bureau, and funding amounts can be up to a maximum of £20,000.

Subject to confirmation, if this funding continues by HM Government, the London Convention Bureau would be happy to support an application on your behalf in order to help secure this funding – subject to successful outcome and not guaranteed at the time of bidding.

City support package

London Convention Bureau congress marketing and legacy support package

Estimated value:
£15,000

- London Convention Bureau e-marketing kit, which will provide marketing copy, images, pre-produced video assets and banners
- Complimentary monthly planners/London maps for delegates attending the event
- Support with promotional campaign through our social media and business networks
- Support the identified legacy goals by helping to connect the city through our connection with City Hall and the wider London ecosystems

Travel discounts

Value:

- 10% discount on travel credit for bulk purchases of Visitor Oyster Cards
- Estimated value based on 4,000 cards with an initial travel credit of £30 per card
- Daily travel cap for zone 1-2 is £8.90. An additional £10 card fee will apply

£10,000

All information correct as of September 2025 and subject to rate and commission changes

London Convention Bureau – site inspection package

Value:

Support towards accommodation, F&B and transportation during the London site inspection

Up to £3,000

Excludes flights to London

Total value of support

£28,000



Healthcare Compliance and VAT in the UK

Healthcare Compliance in the UK

The healthcare compliance self-regulatory authorities in the UK are the Association of British Pharmaceutical Industries (ABPI) and the Association of British Healthcare Industries (ABHI).

These organisational Codes of Practice, whilst being unambiguous, have often been seen as some of the strictest in Europe. However, the revisions to the European EFPIA codes in 2014 and the more recent EUCOMED Revised Codes of Practice, have adopted practices that have been in place in the UK for some time and therefore bringing the rest of Europe more in line with the UK.

Despite this levelling out, there is still some variances between different national codes, for example, around booth activity.

New ABPI code

In 2024, the Association of British Pharmaceutical Industries (ABPI) has launched a new ABPI Code of Practice: [2024-abpi-code.pdf](#)

A link to the changes can be found here: [Changes to the 2021 abpi code](#)

Promotion at international events/meetings held in the UK may, on occasion, pose certain problems regarding medicines or indications for medicines which do not have a marketing authorisation in the UK although they are so authorised in another major developed country. It is recommended to read the rest of this clause.

Compliance support from GCO Global

We recognise it can be complicated for international congress organisers to navigate national regulations. The London Convention Bureau have partnered with GCO Global, who are specialists in this area and can support and advise on any specific query or area of concern. If required, we would be delighted to introduce you to GCO's Compliance Advisors who can help you with understanding industry rules, country codes and laws. They can offer a free introductory half hour call to discuss how they can help you and address your individual requirements.

For more information on GCO, please visit their website:

<https://gcoglobal.com/>



VAT in the UK

As of April 2025, the VAT in the UK is 20%.

The UK government determines that VAT is applied on revenue generated based on where the event is held (ie the UK) rather than where the hosting organisation is located.

The association will therefore be required to register for VAT in the UK, or appoint a VAT agent, and charge VAT on registration fees, exhibition booths etc.

However, the association will be able to reclaim VAT on costs incurred in the UK for congress expenditure.

TOMS (Tour Operator Margin Scheme) may apply if the association, or acting PCO, plans to offer a housing service to attendees. TOMS relates to the treatment of VAT on attendee accommodation. Whether it is applicable will depend on how the housing service is offered.

VAT reclaim

Companies organising an event in London may be entitled to reclaim VAT on many business expenses, goods and services bought in the UK, including:

- Accommodation and meals
- Venue hire
- Event costs
- Transport
- Promotional marketing/advertising

By using a PCO registered in the UK, you might be eligible to reclaim some of the expenses incurred as part of the congress.

For information regarding the latest VAT rate, to check your company's eligibility and for details on what you can and can't claim, visit the

[government's guidance on VAT](#)

